MARYLAND STATE DEPARTMENT OF EDUCATION DIVISION OF REHABILITATION SERVICES

2014



ANNUAL REPORT







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As we welcome a new year, we have the opportunity to reflect on the numerous successes of the remarkable programs and services provided through the Maryland State Department of Education's Division of Rehabilitation Services (DORS). DORS has made it possible for thousands with disabilities to find true independence, become employed, and have remarkable futures – often far beyond where they may have imagined without receiving such support.

This year alone, DORS helped 2,545 people become employed. Many of these people moved from public benefits to paid work; these new employees added over \$35 million to Maryland's economy. Proudly, the programs offered through DORS work.

The Division of Rehabilitation Services, in collaboration with its consumers, its staff, its community and business partners, and Maryland schools, remains true to its mission – to ensure success for each of its programs. We are certain 2015 will prove to be another year of innovation and success for the many DORS programs.



Suzanne R. Page
Assistant State Superintendent
Maryland State Department
of Education
Division of
Rehabilitation Services



Lillian M. Lowery, Ed.D. Maryland State Superintendent of Schools



Jeffrey Moran Chair Maryland State Rehabilitation Council

DORS SUCCESS STORY • JEROME SMITH ••••••••••••••••



DORs partnered with numerous Maryland businesses during 2014, helping them find qualified job-ready candidates and helping DORS consumers find employment.

One of the most interesting partnerships was with the new Horseshoe Casino that opened in the Baltimore Inner Harbor in March.

DORS business specialists worked with Horseshoe and with the Mayor's Office on Employment Development to offer two Horseshoe Legendary Academy Trainings. Sixty DORS consumers completed the Academy, which gave them special consideration in the application/hiring process.

Several consumers were hired by Horseshoe, including Jerome Smith. Jerome works full-time as a cashier in the employee cafeteria. He was persistent in his quest to become a Horseshoe employee. "It was hard to get a job here. Being that I was blind, they didn't know what a blind person could do. After the first day of interviews, they sent me home, but I came back and they asked why, so I told them 'I CAN do a job here!' and they hired me!" Horseshoe's Vice President of Food and Beverage, Robert Viox says Jerome is an asset to Horseshoe. "These are his consumers [the Horseshoe staff] and he provides excellent service."

DORS Rehabilitation Technology Services staff worked with Horseshoe to create a Plexiglas template with cutouts for the most used commands on the cash register touchscreen and Horseshoe altered the checkout program so that all the information Jerome needs fits on one screen. Jerome: "There are more than a thousand employees here and every single person knows me. I thought it would be scary working here, but I love it!"

SOURCE OF FUNDS

STATE FUNDS State Matching Funds\$13,313,880 State Non-matching Funds
FEDERAL FUNDS MATCHING FUNDS Basic Program
FEDERAL NON-MATCHING FUNDS Social Security Administration/DDS
SPECIAL FUNDS Business Enterprise Program for the Blind2,208,871 Sequestration Restoration
EXPENDITURE OF FUNDS Disability Determination Services
MARYLAND DDS FY-14
Total Claims Received78,805Total Claims Processed75,434Total Processing Time89.4 days

PERSONS REHABILITATED 2013-2014

PERSONS REHABILITATED BY PRIMARY DISABILITY

Psychiatric Disability	1,007
Cognitive Disability	
Orthopedic	
Deaf & Hard of Hearing	
Other Physical Disabilities	
Blind & Visual Impairments	
Communication Disabilities	31
Respiratory Impairments	
Total	
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PERSONS REHABILITATED BY OCCUPATION AT CASE CLOSURE

Service	1,559
Clerical, Sales	
Professional, Technical, Managerial	
Production, Construction,	
Operating, Materials Handling	185
Homemaker	117
Farming, Fishery, & Forestry	30
Vending Operator/Worker	
Total	

NOTE: "Persons Rehabilitated" refers to those individuals who have achieved gainful employment for at least 90 days as a result of DORS services.

STUDENTS SERVED BY PRIMARY DISABILITY

	FY 12	FY 13	FY 14
Psychiatric	2,100	2,113	2,163
Cognitive	4,996	5,239	5,429
Orthopedic	246	233	236
Deaf or Hard of Hearing	533	546	554
Other Physical Disabilities	423	459	461
Blind & Other Visual	236	252	246
Communication	172	181	190
Respiratory	8	10	24
TOTAL	8,714	9,033	9,303

Martin O'Malley, Governor

Charlene M. Dukes, Ed.D., President, Maryland State Board of Education Lillian M. Lowery, Ed.D., State Superintendent of Schools Suzanne Page, Assistant State Superintendent in Rehabilitation Services







Maryland State Department of Education Division of Rehabilitation Services

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