MARYLAND STATE DEPARTMENT OF EDUCATION

DIVISION OF REHABILITATION SERVICES

2014

# ANNUAL REPORT

MARYLAND STATE DEPARTMENT OF EDUCATION
PREPARING WORLD CLASS STUDENTS

DIVISION OF REHABILITATION SERVICES
DORS
MARYLAND STATE DEPARTMENT OF EDUCATION

MSRC
MARYLAND STATE REHABILITATION COUNCIL

As we welcome a new year, we have the opportunity to reflect on the numerous successes of the remarkable programs and services provided through the Maryland State Department of Education's Division of Rehabilitation Services (DORS). DORS has made it possible for thousands with disabilities to find true independence, become employed, and have remarkable futures – often far beyond where they may have imagined without receiving such support.

This year alone, DORS helped 2,545 people become employed. Many of these people moved from public benefits to paid work; these new employees added over $35 million to Maryland's economy. Proudly, the programs offered through DORS work.

The Division of Rehabilitation Services, in collaboration with its consumers, its staff, its community and business partners, and Maryland schools, remains true to its mission – to ensure success for each of its programs. We are certain 2015 will prove to be another year of innovation and success for the many DORS programs.

Suzanne R. Page
*Assistant State Superintendent*
*Maryland State Department of Education*
*Division of Rehabilitation Services*

Lillian M. Lowery, Ed.D.
*Maryland State Superintendent of Schools*

Jeffrey Moran
*Chair*
*Maryland State Rehabilitation Council*

## DORS SUCCESS STORY • JEROME SMITH

**DORs partnered with numerous Maryland businesses during 2014, helping them find qualified job-ready candidates and helping DORS consumers find employment.**

**One of the most interesting partnerships was with the new Horseshoe Casino that opened in the Baltimore Inner Harbor in March.**

**DORS business specialists worked with Horseshoe and with the Mayor's Office on Employment Development to offer two Horseshoe Legendary Academy Trainings. Sixty DORS consumers completed the Academy, which gave them special consideration in the application/hiring process.**

**Several consumers were hired by Horseshoe, including Jerome Smith. Jerome works full-time as a cashier in the employee cafeteria. He was persistent in his quest to become a Horseshoe employee. "It was hard to get a job here. Being that I was blind, they didn't know what a blind person could do. After the first day of interviews, they sent me home, but I came back and they asked why, so I told them 'I CAN do a job here!' and they hired me!" Horseshoe's Vice President of Food and Beverage, Robert Viox says Jerome is an asset to Horseshoe. "These are his consumers [the Horseshoe staff] and he provides excellent service."**

**DORS Rehabilitation Technology Services staff worked with Horseshoe to create a Plexiglas template with cutouts for the most used commands on the cash register touchscreen and Horseshoe altered the checkout program so that all the information Jerome needs fits on one screen. Jerome: "There are more than a thousand employees here and every single person knows me. I thought it would be scary working here, but I love it!"**

## SOURCE OF FUNDS

### STATE FUNDS

| | |
|---|---|
| State Matching Funds | $13,313,880 |
| State Non-matching Funds | 728,254 |
| **TOTAL** | **14,042,134** |

### FEDERAL FUNDS MATCHING FUNDS

| | |
|---|---|
| Basic Program | 39,679,366 |
| Independent Living (Older Blind) | 957,225 |
| State Independent Living Services | 440,692 |
| Training | 130,902 |
| **SUB TOTAL** | **41,208,185** |

### FEDERAL NON-MATCHING FUNDS

| | |
|---|---|
| Social Security Administration/DDS | 31,545,919 |
| Social Security Reimbursement | 2,106,444 |
| Supported Employment State Grants | 480,000 |
| Client Assistance Program | 195,332 |
| **SUB TOTAL** | **35,127,695** |
| **TOTAL** | **90,378,014** |

### SPECIAL FUNDS

| | |
|---|---|
| Business Enterprise Program for the Blind | 2,208,871 |
| Sequestration Restoration | 800,000 |
| Third Party | 104,531 |
| **TOTAL** | **2,313,402** |
| **TOTAL COMBINED FUNDS AVAILABLE** | **$92,691,416** |

### EXPENDITURE OF FUNDS

| | |
|---|---|
| Disability Determination Services | $31,545,920 |
| VR Client Services Program | 20,362,880 |
| Case Services | 20,185,247 |
| Workforce & Technology Center | 11,339,476 |
| Administration | 6,249,022 |
| Business Enterprise Program for the Blind | 2,208,871 |
| Sequestration Restoration | 800,000 |
| **TOTAL FUNDS EXPENDED** | **$92,691,416** |

## MARYLAND DDS FY-14

| | |
|---|---|
| Total Claims Received | 78,805 |
| Total Claims Processed | 75,434 |
| Total Processing Time | 89.4 days |
| Net Accuracy | 97.8% |

## PERSONS REHABILITATED 2013-2014

### PERSONS REHABILITATED BY PRIMARY DISABILITY

| | |
|---|---|
| Psychiatric Disability | 1,007 |
| Cognitive Disability | 874 |
| Orthopedic | 95 |
| Deaf & Hard of Hearing | 179 |
| Other Physical Disabilities | 175 |
| Blind & Visual Impairments | 178 |
| Communication Disabilities | 31 |
| Respiratory Impairments | 6 |
| **Total** | **2,545** |

### PERSONS REHABILITATED BY OCCUPATION AT CASE CLOSURE

| | |
|---|---|
| Service | 1,559 |
| Clerical, Sales | 389 |
| Professional, Technical, Managerial | 259 |
| Production, Construction, Operating, Materials Handling | 185 |
| Homemaker | 117 |
| Farming, Fishery, & Forestry | 30 |
| Vending Operator/Worker | 6 |
| **Total** | **2,545** |

NOTE: "Persons Rehabilitated" refers to those individuals who have achieved gainful employment for at least 90 days as a result of DORS services.

## STUDENTS SERVED BY PRIMARY DISABILITY

| | FY 12 | FY 13 | FY 14 |
|---|---|---|---|
| Psychiatric | 2,100 | 2,113 | 2,163 |
| Cognitive | 4,996 | 5,239 | 5,429 |
| Orthopedic | 246 | 233 | 236 |
| Deaf or Hard of Hearing | 533 | 546 | 554 |
| Other Physical Disabilities | 423 | 459 | 461 |
| Blind & Other Visual | 236 | 252 | 246 |
| Communication | 172 | 181 | 190 |
| Respiratory | 8 | 10 | 24 |
| **TOTAL** | **8,714** | **9,033** | **9,303** |

Martin O'Malley, *Governor*

Charlene M. Dukes, Ed.D., *President, Maryland State Board of Education*

Lillian M. Lowery, Ed.D., *State Superintendent of Schools*

Suzanne Page, *Assistant State Superintendent in Rehabilitation Services*

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Maryland State Department of Education
Division of Rehabilitation Services

DORS Administrative Office & Headquarters, Office of Field Services,
Office for Blindness & Vision Services and the Workforce & Technology Center are located at:
2301 Argonne Drive
Baltimore, Maryland 21218-1696
Phone: 410-554-9442
Toll-free: 1-888-554-0334
Video Phone: 1-866-371-3614 / 443-453-5981
dors@maryland.gov
Annual Report: www.dors.maryland.gov/annualreport

DORS field and OBVS counselors are located in over 20 field offices throughout Maryland.
To find the nearest one, contact DORS headquarters or visit www.dors.maryland.gov

Disability Determination Services
P.O. Box 6338
Timonium, Maryland 21093-6338
Phone: 410-308-4500
TTY: 410-308-4550
Toll-free: 1-800-492-4283
md.dd.timonium.dds@ssa.gov

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