Maryland State Department of Education
Division of Rehabilitation Services
DORS ANNUAL REPORT
2016
Promoting the Employment, Economic Self-Sufficiency,
Education, and Independence of Individuals with Disabilities

Page 2:
Message from the Assistant State Superintendent and the Chair of the State Rehabilitation Council

Maryland's Division of Rehabilitation Services (DORS) enjoyed another productive year. Through the Vocational Rehabilitation Program, Pre-Employment Transition Services, and the Disability Determination Services, the Division served almost 100,000 youth and adults with significant disabilities, assisting them in achieving their goals of employment, economic self-sufficiency, and independence in their communities. DORS' Vocational Rehabilitation Program continued to serve those with the most significant disabilities. The Workforce Innovation and Opportunity Act (WIOA), including amendments to the Rehabilitation Act of 1973, has set the stage for enhancing services to students and youth with significant disabilities, for a strengthening the workforce system in Maryland, and for improving connections between education and career preparation. You can learn more about DORS'
activities to implement the provisions of WIOA in the Annual Report.

DORS and the Maryland State Rehabilitation Council acknowledge and thank our many educational, community program, workforce, and business partners. Together, we look to the future and are excited about the continued successes of our programs and of our customers.

Maryland State Rehabilitation Council Chair Jeff Moran & DORS Director Sue Page

In July 2014, the Workforce Innovation and Opportunity Act (WIOA) was signed into law.

DORS is a core program of WIOA and the Division has taken many steps toward implementing the Act this year, including:

- Being a key participant in the development of the Maryland WIOA Combined State Plan, this was submitted and approved by the U.S. Departments of Labor and Education.
- Partnering with the Maryland State Department of Education, Maryland Department of Labor, Licensing and Regulation (DLLR), The Maryland Leadership Education and Development (LEAD) Program, the Maryland Department of Human Resources (DHR), local school systems, and One Stops to implement WIOA.
- Sponsoring a Pre-Employment Transition Services (Pre-ETS) symposium, attended by nearly 300 DORS staff and community partners.
- Conducting several trainings on Pre-ETS for DORS staff.
- Participated in more than thirty outreach/educational events regarding transition/Pre-ETS services.
- Developed DORS' policies and a fact sheet on Pre-ETS.
- Hired 6 DORS counselor to provide Pre-ETS services.
- Updated the DORS website to include Pre-ETS information.
- Served 766 Pre-ETS students.

Moving forward with WIOA, DORS will:

- Provide a coordinating meeting in January of 2017 for 14C providers to discuss how DORS will provide career counseling.
- Provide career counseling to an estimated 200 individuals currently earning subminimum wage.
- Update cooperative agreements with WIOA partnership programs.
- Partner with DLLR and Apprenticeship USA to involve more Marylanders with disabilities.
- Work more closely with DHR to provide services to individuals receiving Temporary Cash Assistance.
- Finalize a DORS-DLLR data sharing MOU so that we can fulfill our Federal obligation to provide quarterly wage data to the Rehabilitation Services Administration.

Maryland Governor's Workforce Development Board.
Maryland Division of Rehabilitation Services.
Maryland Department of Labor, Licensing and Regulation.
Workforce Investment Network for Maryland.
Maryland Department of Human Resources.

Page 3:
SOURCE OF FUNDS
- State Fund: $14,556,635
- Federal Funds Matching Funds: $41,754,581
- Federal Non-Matching Funds: $39,211,538
- Special Funds: $2,568,278
Total $98,091,032

EXPENDITURE OF FUNDS
- Disability Determination Services: $33,182,743
- VR Client Services Program: $22,040,400
- Case Services: $21,398,454
- Workforce & Technology Center: $12,379,038

- Administration: $6,523,528
- Business Enterprise Program for the Blind: $2,480,865
- Pre-Employment Transition Services: $86,004

Total $98,091,032

TYPE OF OCCUPATION AT CASE CLOSURE
- Service: 1,274
- Clerical, Sales: 499
- Professional, Technical,
- Managerial: 269
- Production, Construction, Operating,
- Materials Handling: 469
- Other: 54
- Homemaker - 44
- Farming, Fishery, Forestry - 6
- Unpaid Family Worker - 1,
- Vending Operator/Worker - 3,
- Miscellaneous, NEC - 0

Total 2,565

DORS prepared 9,121 students with disabilities to transition from high school to post-secondary education, career training, and careers. Transitioning youth comprise 36% of DORS' VR total open caseload.

The DORS' Disability Determination Services exceeded the Social Security Administration's performance standards by processing 70,374 disability claims and maintained a 97.4% accuracy rate.

DORS' Workforce & Technology Center's Childcare Provider class is a 12-week partnership with the Community College of Baltimore County.

DORS exceeded the U.S. Department of Education, Rehabilitation Service Administration performance requirements by helping 2,565 persons with disabilities become employed.

1,842 Maryland businesses found the talent they needed as a result of DORS services; 328 businesses hired more than one DORS job seeker.

DORS regularly partners with businesses to provide state-of-the-art training for consumers, like this one with Safelite® AutoGlass.

PERSONS SERVED / REHABILITATED BY COUNTY:
- Allegany: Served 418. Rehabilitated 62
- Anne Arundel: Served 1,682. Rehabilitated 172
- Baltimore City: Served 4,272. Rehabilitated 484
- Baltimore: Served 3,367. Rehabilitated 291
- Calvert: Served 513. Rehabilitated 39
- Caroline: Served 123. Rehabilitated 17
- Carroll: Served 1,080. Rehabilitated 101
- Cecil: Served 446. Rehabilitated 44
- Charles: Served 749. Rehabilitated 73
- Dorchester: Served 162. Rehabilitated 18
- Frederick: Served 1,259. Rehabilitated 142
- Garrett: Served 131. Rehabilitated 19
- Harford: Served 738. Rehabilitated 78
- Howard: Served 1,084. Rehabilitated 125
- Kent: Served 90. Rehabilitated 11
- Montgomery: Served 3,030. Rehabilitated 290
- Prince George's: Served 3,667. Rehabilitated 271
- Queen Anne's: Served 125. Rehabilitated 15
- St. Mary's: Served 573. Rehabilitated 76
- Somerset: Served 125. Rehabilitated 9
- Talbot: Served 137. Rehabilitated 21
- Washington: Served 721. Rehabilitated 79

- Wicomico: Served 826. Rehabilitated 83
- Worcester: Served 213. Rehabilitated 17
- Unknown, Out-of-State: Served 175. Rehabilitated 28

Page 4:

Larry Hogan, Governor

Andrew R. Smarick, President, Maryland State Board of Education

Karen B. Salmon, Ph.D., State Superintendent of Schools

Suzanne R. Page, Assistant State Superintendent, Division of Rehabilitation Services

Maryland State Department of Education, Division of Rehabilitation Services.

Disability Determination Services.

Workforce & Technology Center.

A proud partner of the American Job Center network.

DORS Administrative Office & Headquarters, Office of Field Services, Office for Blindness & Vision Services and the Workforce & Technology Center are located at:

2301 Argonne Drive

Baltimore, Maryland 21218-1696

Phone: 410-554-9442

Toll-free: 1-888-554-0334

Video Phone: 1-866-371-3614 / 443-798-2840

dors@maryland.gov

Annual Report: www.dors.maryland.gov/annualreport

DORS field and OBVS counselors are located in over 20 field offices throughout Maryland. To find the nearest one, contact DORS headquarters or visit www.dors.maryland.gov

Disability Determination Services

P.O. Box 6338

Timonium, Maryland 21094-6338

Phone: 410-308-4500
Toll-free: 1-800-492-4283
md.dd.timonium.dds@ssa.gov

This publication is available in alternate formats.
Copyright 2017 Division of Rehabilitation Services
www.dors.maryland.gov
Find "Maryland DORS" on Facebook!

The Division of Rehabilitation Services does not discriminate on the basis of race, color, sex, age, national origin, religion or disability in matters affecting employment or in providing access to programs.