



# AUTOMOTIVE GENERAL SERVICE TECHNICIAN

## Automotive General Service Technician

A 16-week course that prepares job seekers with disabilities to work in the automotive industry as entry-level General Service Technicians. Automotive general service technicians diagnose and repair motor vehicles, and perform other tasks such as vehicle inspection, tire and lubrication services. This program is provided at the DORS Workforce & Technology Center campus in Baltimore.

### TASKS INCLUDE:

- Lubrication & changing fluids
- Changing & balancing tires
- Testing, charging & starting systems
- Battery replacement
- Tune-ups
- Vehicle inspections & brake repair

### TRAINING INCLUDES:

- Customer service
- Shop safety
- Automotive maintenance & repair
- How to use equipment including:
  - Tire balancing machine
  - 4-Wheel alignment
  - Lifts
  - Hand tools

### PROGRAM REQUIREMENTS:

- Valid driver's license with no more than 2 points
- The ability to lift 50 pounds
- The ability to squat, stoop and kneel
- 3rd grade reading level and basic math
- Certain criminal backgrounds will prevent individuals from being in the program.

**Contact your DORS Counselor or local office for more information or Request DORS Services via the QR code.**

