



# CVS Retail Training

## CVS Retail Training

DORS partners with CVS Health® and several Maryland community colleges to offer retail training, with hands-on experience, to job seekers with disabilities who are interested in working in the retail industry.

### TRAINING INCLUDES:

- 10-week program
- Classroom instruction, in a mock CVS store
- Learning activities at CVS stores
- Customer Service training

### PROGRAM REQUIREMENTS:

- Be at least 16, high school diploma preferred, but not required.
- Have a desire to work in retail.
- Have a 6th-grade reading level.
- Have basic math skills and ability to use a calculator.
- Ability to follow simple written/oral instructions.
- Ability to lift 25 to 50 pounds and bend, stoop, stand for long periods of time.
- COVID-19 vaccination is required.

### Participants Will Learn and Sharpen Many Skills, Such as:

- Inventory tracking and stock rotation
- Phone and intercom etiquette
- Customer service
- Cash register skills
- Non-verbal communication
- And much, more

**Contact your DORS Counselor or local office for more information or Request DORS Services via the QR code.**

