

Maryland State Department of Education  
**Division of Rehabilitation Services**

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# DORS ANNUAL REPORT

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2016



*Promoting the Employment, Economic Self-Sufficiency,  
Education, and Independence of Individuals with Disabilities*

## Message from the Assistant State Superintendent and the Chair of the State Rehabilitation Council



Maryland State Rehabilitation  
Council Chair Jeff Moran &  
DORS Director Sue Page

Maryland's Division of Rehabilitation Services (DORS) enjoyed another productive year. Through the Vocational Rehabilitation Program, Pre-Employment Transition Services, and the Disability Determination Services, the Division served almost 100,000 youth and adults with significant disabilities, assisting them in achieving their goals of employment, economic self-sufficiency, and independence in their communities. DORS' Vocational Rehabilitation Program continued to serve those with the most significant disabilities.

The Workforce Innovation and Opportunity Act (WIOA), including amendments to the Rehabilitation Act of 1973, has set the stage for enhancing services to students and youth with significant disabilities, for a strengthening the workforce system in Maryland, and for improving connections between education and career preparation. You can learn more about DORS' activities to implement the provisions of WIOA in the Annual Report.

DORS and the Maryland State Rehabilitation Council acknowledge and thank our many educational, community program, workforce, and business partners. Together, we look to the future and are excited about the continued successes of our programs and of our customers.



Sue Page  
DORS Director



Jeff Moran  
Maryland State Rehabilitation Council Chair

### In July 2014, the Workforce Innovation and Opportunity Act (WIOA) was signed into law.

*DORS is a core program of WIOA and the Division has taken many steps toward implementing the Act this year, including:*

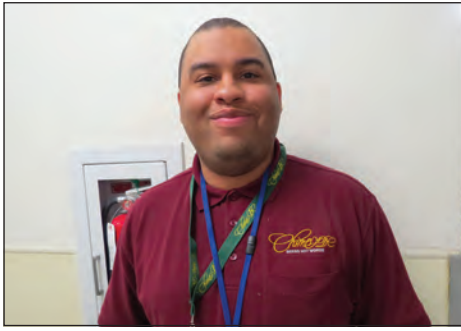
- Being a key participant in the development of the Maryland WIOA Combined State Plan, this was submitted and approved by the U.S. Departments of Labor and Education.
- Partnering with the Maryland State Department of Education, Maryland Department of Labor, Licensing and Regulation (DLLR), The Maryland Leadership Education and Development (LEAD) Program, the Maryland Department of Human Resources (DHR), local school systems, and One Stops to implement WIOA.
- Sponsoring a Pre-Employment Transition Services (Pre-ETS) symposium, attended by nearly 300 DORS staff and community partners.
- Conducting several trainings on Pre-ETS for DORS staff.
- Participated in more than thirty outreach/educational events regarding transition/Pre-ETS services.
- Developed DORS' policies and a fact sheet on Pre-ETS.
- Hired 6 DORS counselor to provide Pre-ETS services.
- Updated the DORS website to include Pre-ETS information.
- Served 766 Pre-ETS students.

### Moving forward with WIOA, DORS will:

- Provide a coordinating meeting in January of 2017 for 14C providers to discuss how DORS will provide career counseling.
- Provide career counseling to an estimated 200 individuals currently earning subminimum wage.
- Update cooperative agreements with WIOA partnership programs.
- Partner with DLLR and Apprenticeship USA to involve more Marylanders with disabilities.
- Work more closely with DHR to provide services to individuals receiving Temporary Cash Assistance.
- Finalize a DORS-DLLR data sharing MOU so that we can fulfill our Federal obligation to provide quarterly wage data to the Rehabilitation Services Administration.

Maryland's  
WORKFORCE SYSTEM





DORS prepared 9,121 students with disabilities to transition from high school to post-secondary education, career training, and careers. **Transitioning youth comprise 36% of DORS' VR total open caseload.**

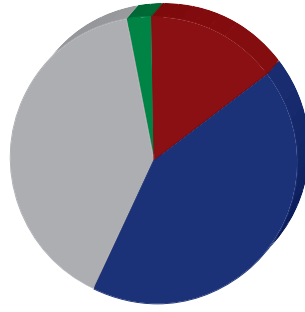


The DORS' Disability Determination Services exceeded the Social Security Administration's performance standards by processing 70,374 disability claims and maintained a **97.4% accuracy rate.**



DORS' Workforce & Technology Center's Childcare Provider class is a 12-week **partnership** with the **Community College of Baltimore County.**

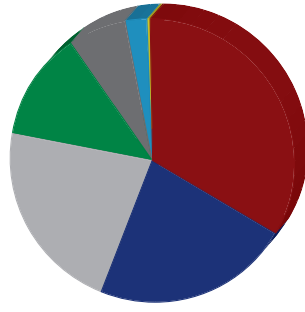
### SOURCE OF FUNDS



- State Fund: \$14,556,635
- Federal Funds Matching Funds: \$41,754,581
- Federal Non-Matching Funds: \$39,211,538
- Special Funds: \$2,568,278

**Total \$98,091,032**

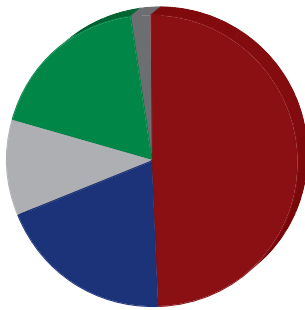
### EXPENDITURE OF FUNDS



- Disability Determination Services: \$33,182,743
- VR Client Services Program: \$22,040,400
- Case Services: \$21,398,454
- Workforce & Technology Center: \$12,379,038
- Administration: \$6,523,528
- Business Enterprise Program for the Blind: \$2,400,865
- Pre Employment Transition Services: \$86,004

**Total \$98,091,032**

### TYPE OF OCCUPATION AT CASE CLOSURE



- Service: 1,274
- Clerical, Sales: 499
- Professional, Technical, Managerial: 269
- Production, Construction, Operating, Materials Handling: 469
- Other: 54
  - Homemaker - 44
  - Farming, Fishery, Forestry - 6
  - Unpaid Family Worker - 1
  - Vending Operator/Worker - 3
  - Miscellaneous, NEC - 0

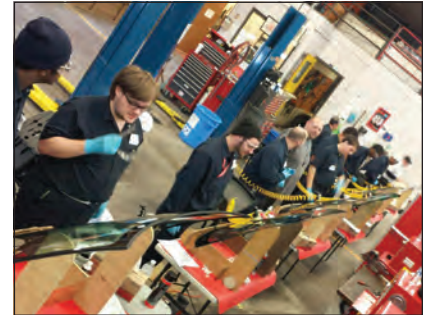
**Total 2,565**



DORS exceeded the U.S. Department of Education, Rehabilitation Service Administration performance requirements by **helping 2,565 persons** with disabilities become employed.

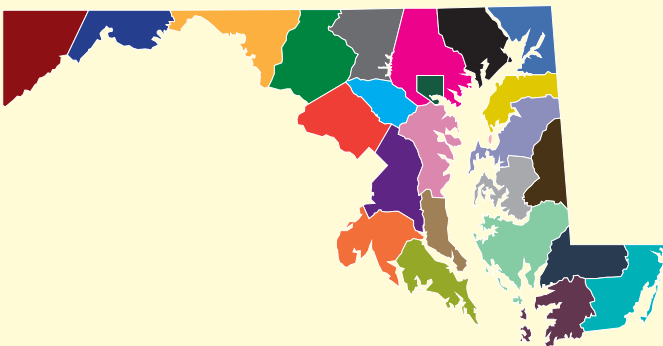


**1,842** Maryland businesses found the talent they needed as a result of DORS services; **328** businesses hired more than one DORS job seeker.



DORS regularly **partners** with businesses to **provide state-of-the-art training** for consumers, like this one with Safelite® AutoGlass.

### PERSONS SERVED / REHABILITATED BY COUNTY:

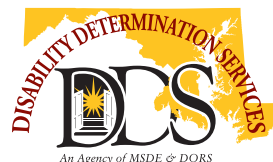


	Served	Rehabilitated
Allegany	418	62
Anne Arundel	1,682	172
Baltimore City	4,272	484
Baltimore	3,367	291
Calvert	513	39
Caroline	123	17
Carroll	1,080	101
Cecil	446	44
Charles	749	73
Dorchester	162	18
Frederick	1,259	142
Garrett	131	19
Harford	738	78

### Number of Persons

	Served	Rehabilitated
Howard	1,084	125
Kent	90	11
Montgomery	3,030	290
Prince George's	3,667	271
Queen Anne's	125	15
St. Mary's	573	76
Somerset	125	9
Talbot	137	21
Washington	721	79
Wicomico	826	83
Worcester	213	17
Unknown, Out-of-State	175	28

Larry Hogan, *Governor*  
Andrew R. Smarick, *President, Maryland State Board of Education*  
Karen B. Salmon, Ph.D., *State Superintendent of Schools*  
Suzanne R. Page, *Assistant State Superintendent, Division of Rehabilitation Services*



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Maryland State Department of Education  
Division of Rehabilitation Services

DORS Administrative Office & Headquarters, Office of Field Services,  
Office for Blindness & Vision Services and the Workforce & Technology Center are located at:

2301 Argonne Drive  
Baltimore, Maryland 21218-1696  
Phone: 410-554-9442  
Toll-free: 1-888-554-0334  
Video Phone: 1-866-371-3614 / 443-798-2840  
dors@maryland.gov

Annual Report: [www.dors.maryland.gov/annualreport](http://www.dors.maryland.gov/annualreport)

DORS field and OBVS counselors are located in over 20 field offices throughout Maryland.  
To find the nearest one, contact DORS headquarters or visit [www.dors.maryland.gov](http://www.dors.maryland.gov)

Disability Determination Services  
P.O. Box 6338  
Timonium, Maryland 21094-6338  
Phone: 410-308-4500  
Toll-free: 1-800-492-4283  
[md.dd.timonium.dds@ssa.gov](mailto:md.dd.timonium.dds@ssa.gov)

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