

A background graphic featuring a grey doorway with a yellow sunburst shining through it, set against a grey semi-circular arch.

VOLUNTEER SERVICES

ANNUAL REPORT

2017

DORS

LETTER FROM DIRECTOR OF VOLUNTEER SERVICES

March 2018

2017 proved to be an exciting year for the Office of Volunteer Services! We hosted two blood drives, another round of YouthWorks, and even a Maryland Charity Campaign kick-off event at the Workforce & Technology Center (WTC) – the first time an event like this was held for the Maryland Charity Campaign. There were puppies, and exhibitors with specimens from the zoo, and all kinds of other treats and curiosities for employees to learn more about the organizations we help to support each year.

In our charitable endeavors, we also raised more money for cancer and collected more blood donations than we did in 2016! We have forged exciting partnerships with outside organizations to bolster our stock at the Nearly New Shop, and held two wildly successful sidewalk sales to clear out some of our older merchandise– no poodle skirts or bellbottoms here!

Thanks for making 2017 a great year!

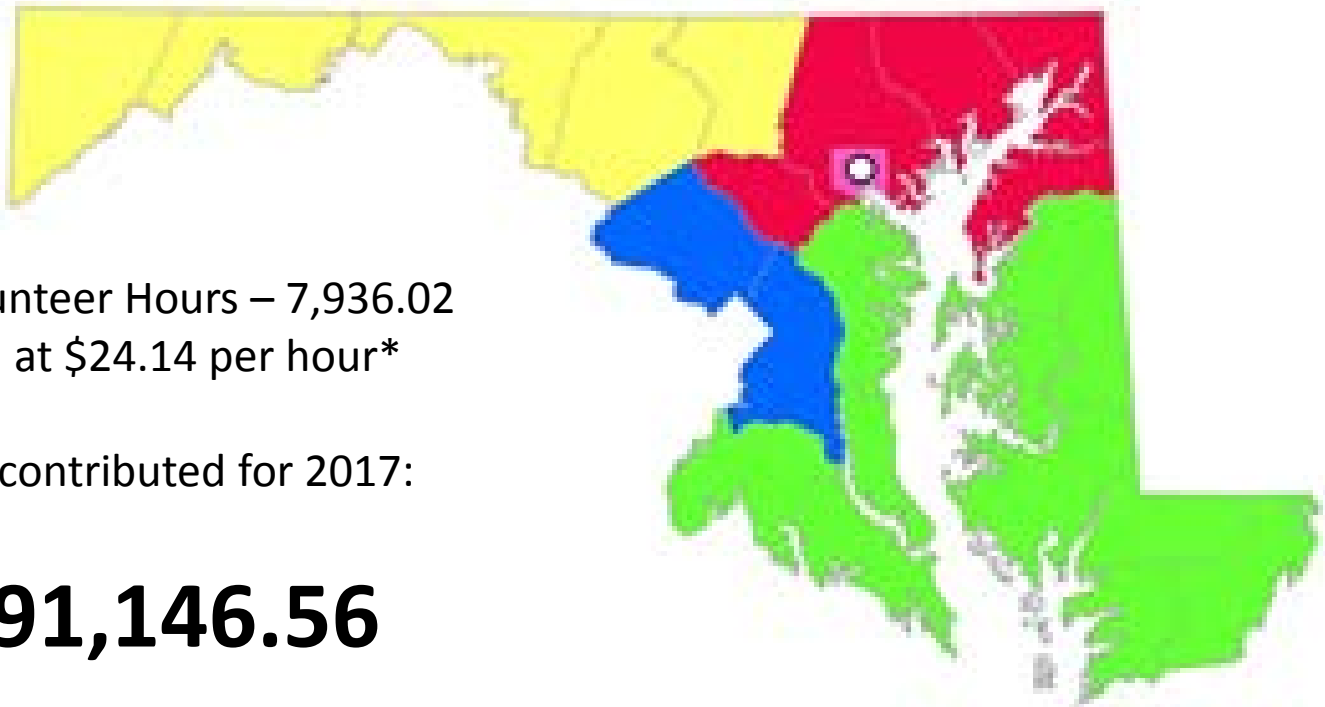
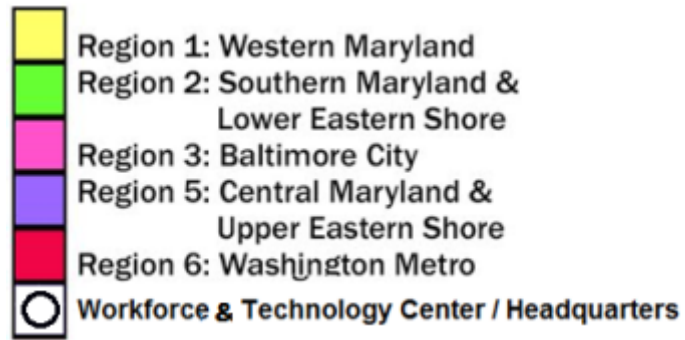


Lucas Gerace
Maryland State Department of Education
Division of Rehabilitation Services
Volunteer Services Director

FISCAL OBSERVATIONS

Volunteer Hours/ \$ contributed

1,095 - \$26,433.30
743 - \$17,936.02
2,832.75 - \$68,382.59
1,232 - \$29,740.48
1,120 - \$27,036.80
895.5 - \$21,617.37



Total Volunteer Hours – 7,936.02
Valued at \$24.14 per hour*

Total \$ contributed for 2017:

\$191,146.56

*This calculated rate of pay is taken from https://www.independentsector.org/volunteer_time and adjusted individually for each state based upon data collected in 2013. Site was accessed on 2/9/18

CHARITABLE PROJECTS



- DORS, including DDS, **raised \$761** for the American Cancer Society through Lee National Denim Day.
- DORS hosted 2 blood drives in 2017 that yielded **35 viable donors** which can impact up to **105 people**.
- MSDE raised **\$69,535.03** in this year's Maryland Charity Campaign with DORS contributing \$19,784.50

YOUTHWORKS

YouthWorks is an initiative of the Mayor's Office of Employment Development. DORS partners with OED to provide Baltimore City youth with positive workplace experience so that they can try out a variety of careers to make more informed decisions when planning their futures.



Here the YouthWorkers are pictured at our annual end-of-program pizza party. Pictured are Raine Asli, Isaiah Roberts, Shiaishea Wilfong, and Thomas Rafus.



OTHER PROJECTS



Clothes stretched down the hall as far as the eye could see – the best sales for staff and visitors and free for the students of course! Jackets, suits, shoes, belts – there was something for everyone!



All to make way for new donations from the generous staff at the Space Telescope Science Institute! Alas no Martians or satellites got mixed in with the clothes...



VOLUNTEER PROFILE

THERESE PARR



How did you start volunteering with DORS? I retired from being an academic teacher and supervisor at WTC in June 2016 and wanted to continue working with students there. **How long have you been with DORS?** I've been a teacher in the academic department for 36 years. 18 years were as a self employed vendor teaching academics along with the academic staff at then MRC. The next 18 years were as a full time teacher in both the training departments and prevocational services at WTC. **Tell us a little about yourself.** I am a teacher, mother, grandmother, wife and now volunteer in several areas of interest. I volunteer at Cylburn Arboretum, the Book Thing, a Baltimore County elementary school and in the Nearly New department at WTC one day a week. **What is your favorite thing about volunteering here?** I really enjoy providing clothing suggestions for the DORS and WTC students, especially those who did not know that the Nearly New rooms existed. Students are excited and appreciative to get appropriate clothing for training, graduation and employment interviews. I'm happy when they return and bring their friends to shop. I also enjoy working with the Work Readiness students on skills of customer services, organization and even taking a chance on using an iron. **Do you have any advice for future volunteers?** Enjoy and appreciate the students. Understand that each WTC/DORS consumer has unique needs. Demonstrate respect and customer service that will indicate that you value each person. **What qualities make a good volunteer?** Openness, reliability, cheerfulness, knowledge of consumer needs and skills. **Any future goals or aspirations for your time or position as a volunteer?** Each day presents new opportunities, so my goal is to continue enjoy returning each week to see what that day brings.

Larry Hogan, *Governor*
Andrew R. Smarick, *President, Maryland State Board of Education*

Karen B. Salmon, Ph.D., *State Superintendent of Schools*

Suzanne R. Page, *Assistant State Superintendent, Division of Rehabilitation Services*

DORS Administrative Office & Headquarters, Office of Field Services, Office for
Blindness & Vision Services and the Workforce & Technology Center are located
at:

2301 Argonne Drive
Baltimore, Maryland 21218-1696
Phone: 410-554-9442
Toll-free: 1-888-554-0334
Video Phone: 1-866-371-3614 / 443-798-2840
dors@maryland.gov

DORS and OBVS field counselors are located in over 20 field offices
throughout Maryland. To find the nearest one, contact DORS headquarters
or visit www.dors.maryland.gov

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