## Speech-Language Services and Vocational Rehabilitation/Supports

Communication deficits can impact job performance and career goals. The speech-language pathologist can be a valuable member of the vocational rehabilitation team, supporting successful outcomes for individuals with disabilities by:

- 1. Assessing speech-language disabilities
- 2. Determining the impact of the disability on vocational training and job performance
- 3. Providing intervention to improve communication skills and/or offering strategies to support expressive and receptive communication in the workplace

Types of Speech-Language Disabilities	Workplace skills effected
Speech (speech sounds): Cluttering/Stuttering Dysarthric speech Articulation (speech sounds) Foreign accent Non-verbal communication options	Decreased speech intelligibility for communicating with co-workers and customers     Using a telephone     Interviewing
Receptive Language: Auditory/reading comprehension	<ul> <li>Understanding interview questions, directions or information presented orally or in text</li> <li>Understanding job-related vocabulary</li> <li>Reading and interpreting job announcements</li> <li>Filling out applications &amp; other forms</li> <li>Taking notes &amp; phone messages</li> <li>Understanding safety signs</li> </ul>
Expressive Language Vocabulary Sentence construction Sequencing ideas/information Word retrieval Writing skills	<ul> <li>Answering interview questions</li> <li>Relaying information reliably</li> <li>Explaining/expressing job-related information clearly</li> <li>Grammar and sentence length</li> <li>Communicating with co-workers</li> <li>Writing resumes, letters of introduction, work documents</li> <li>Using new vocabulary</li> <li>Filling out applications &amp; other forms</li> </ul>
Pragmatic Language Social skills Conversational management skills Eye contact Topic selection/maintenance	<ul> <li>Interpersonal skills and workplace behavior</li> <li>Appropriate relationships at work</li> <li>Accurate interpretation of other's body language and expression</li> <li>Accurate interpretation of the intent of other's messages</li> </ul>
Cognitive/Executive Functioning Problem solving Reasoning Organization Memory deficits Attention and concentration Processing speed	<ul> <li>Solving work-related problems</li> <li>Planning/organization</li> <li>Prioritizing tasks</li> <li>Understanding/following schedules and rules</li> <li>Strategies to support memory</li> <li>Following instructions</li> <li>Sequencing steps in tasks and daily routines</li> <li>Coping with distractions</li> </ul>