# Maryland State Department of Education Division of Rehabilitation Services Workforce & Technology Center Occupational Readiness Record: General Service Technician 2

**To The Employer:** The occupational readiness record is both an inventory of the training course content and the level of proficiency achieved. The certified actual level of achievement demonstrated is indicated by a check mark.

Name:		DORS PID#:
Length of Training:	Certified By:	Title:

# Key To Proficiency Code

- LEVEL L: Limited Skill Does simple parts of task using required tools, but requires instruction or close supervision to do the more difficult or complex parts of job. Identifies parts by name, knows simple facts about the job.
- LEVEL M: Moderate Skill Generally can perform tasks competently with limited supervision. Can use most tools and special equipment needed, but may require help on difficult or complex tasks. May not meet all the demands of speed and accuracy on the job.
- LEVEL S: Skill Can work independently in the accomplishment of most assigned tasks. Can tell or show others the fundamentals of many tasks. Meets the full demands of speed and accuracy on the job.

# Safety & Shop Rules

	L	Μ	S
Use of Personal Protective Equipment (PPE)			
Eye Wash Station			
Material Safety Data Sheet (MSDS) Information			
Evacuation Plan			
Waste and Hazardous Disposal			
Tools & Equipment Maintenance			

# Tools & Equipment

	L	Μ	S
Lifts			
Hydraulic Jacks and Stands			
Basic Hand Tools			
Power Tools			
Tire Machine			
Tire Balancer			
Torque Wrenches			
Micrometers			
Brake Lathe			
Digital Multi-Meter			
Coolant Testing			
Alignment Equipment			

## **Engine Fundamentals**

	L	Μ	S
Lubrication System			
Cooling System			
Electrical System			

## Troubleshooting Skills

	L	Μ	S
Engine Operation			
Brake and Hydraulics			
Battery Starting & Charging			
Suspension Problems			
Steering Problems			

## Mechanical Skills

	L	Μ	S
Perform Oil and Filter Service			
Replace oil pan gaskets seals and drain plugs			
Replace Battery/Terminals			
Test, flush and replace engine coolant			
Replace hoses, belts, & radiators			
Perform Brake Service Repair			
Refinish Brake Rotors/Drums			
Repair Front or Rear Suspension Components			

# Customer Service & Work Habits

	L	Μ	S
Works Well with Coworkers			
Vehicle Documentation			
Communication Skills			

	L	М	S
Time Management			
Goal Oriented			
Willing to Learn			
Product Knowledge			

#### Comments:

Instructor:	Date:	
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