

## AWARE 6.14.4

### Summary of New and Enhanced Features

#### Participant Module

- **New: Add Other Cases to Case Management:** A layout called "Other Cases" has been added to **Case Management** that lists cases belonging to the participant with links to those cases.
- **New: Case Status Display Name Change:** A new case status has been added for only Pre-ETS cases. "Pre-ETS" cases will no longer show as being in "Application" status but will now show as "Pre-ETS" status. This will not affect any functionality and is only a name change at surface level.
- **New: Participant Module Layout Option to Measure Days from Referral to Application:** AWARE has added a new participant layout option entitled "Number of Days from Referral to Application". This layout option calculates the number of days from a participant's referral date to their application date. A new layout in the Participant Module has been created with this field added. The layout is called "**Days from Referral to Application**".
- **New: Characteristics at Plan Activity Changed to Display at Eligibility:** Since the Characteristics at Plan page is for Plan Development the display date for the Characteristics at Plan "To Do" will be displayed when an Eligibility Date is entered and will not.
- **New: New ToDo for RSA-7-OB Questions:** Alliance has created a new Closure ToDo regarding the questions from the RSA-7-OB Questions datapage: An RSA-7-OB Questions record is missing for one or more federal fiscal years during which the case was open, beginning with FFY 2021, including the federal fiscal year for which you wish to close the case. This ToDo will need to be resolved before a user can enter a Closure Date for an OB case.

**NOTE FROM ALLIANCE:** The system will be using the system date as the reference for the FFY of the Closure date. Because of this, it is possible that the user will be required to enter an RSA-7-OB Questions record for a FFY that is after the FFY of the actual Closure date the user will be entering, if the user is backdating the Closure date. Because this "To Do" item will display before the Closure date is entered, this is necessary in order to have a date that the system will use to determine the FFY of the Closure date.

- **New: Ethnic Group for Provision of Services for the PE Case Type Required:** In order to verify we are collecting all required data for RSA AWARE has been updated to require collecting Race/Ethnicity information for Pre-ETS cases. AWARE will not allow authorizations, actual services, or case notes that have a reportable activity checked (this includes JEC for Pre-ETS) until Race/Ethnicity has been selected on the Intake page.
- **New: Update to Eligibility Determination Extension and Plan Development Extension for VR Case Type:** A number of changes have happened regarding eligibility extensions:
  - Staff will no longer be able to approve an eligibility extension; this will need to be done by a Supervisor or higher.

- Staff will have to wait until 10 days after an Application Date to draft an Eligibility Extension *and* staff will not be able to draft an Eligibility Extension more than 60 days after the Application Date.
- Staff will go to the Pages page and select Eligibility Determination Ext.

Finish Pages Reports New Actions Previous Next Cancel

Participant Pages for [REDACTED]

Name [REDACTED] Participant ID [REDACTED] Case Status Application Caseload Primary [REDACTED]

1. Application	2. Eligibility	3. Service and Employment
Intake	Disability Priority	Plan Layout
Personal Contacts Layout	Eligibility Determination	New Plan
New Personal Contact	<b>Eligibility Determination Ext.</b>	Plan Development Extension Layout
Other Cases Layout	Trial Work Layout	New Plan Development Extension
Additional Application Information	New Trial Work	Plan Review Layout
Work History Layout	Ticket to Work	New Plan Review
New Work History		Service Interrupted Layout
Education		New Service Interrupted
Educational Goal Layout		Job Ready
New Educational Goal		Job Search Activity Layout
Measurable Skill Gain Layout		New Job Search Activity

- Staff will enter the Eligibility Extension Agreement Date and Reason (this is a checkbox with three items: Agency, Participant, Documentation) and a narrative for the reason in the dialog box below the Reason selection. Staff will then Finish off the page and send to Supervisor for Approval.

Finish Pages Reports New Actions Previous Next Cancel

Eligibility Determination Extension for [REDACTED]

Name [REDACTED] Participant ID [REDACTED] Case Status Application Caseload Primary [REDACTED]

**1. Extension Information**

Eligibility Extension Agreement Date\* 03/20/2024

Agreed to Extend Eligibility Determination Until [REDACTED]

**Eligibility Extension Approval**

☐ Approved for Extension

Approved By [REDACTED]

Approved Date [REDACTED]

Reason ☐ Agency ☐ Participant ☒ Documentation

Reason(s) for Extension\*

Medical Documentation

- The Supervisor will go into the Eligibility Extension and check the “Approved for Extension” button. This will populate the fields below “Approved By” and “Approved Date”. Finish out the page.

[Finish](#)
[Pages](#)
[Reports](#)
[New](#)
[Actions](#)
[Previous](#)
[Next](#)
[Cancel](#)

**Eligibility Determination Extension for [REDACTED]**

Name [REDACTED] Participant ID [REDACTED] Case Status [Application](#) Caseload Primary [REDACTED]

**1. Extension Information**

Eligibility Extension Agreement Date\* 03/20/2024

Agreed to Extend Eligibility Determination Until mm/dd/yyyy

**Eligibility Extension Approval**

☒ Approved for Extension

Approved By Masley, Seth E.

Approved Date 3/20/2024

Reason ☐ Agency ☐ Participant ☒ Documentation

Reason(s) for Extension\*

Medical Documentation

- The Supervisor will go back into the approved Eligibility Extension and select an end date for the extension (maximum 120 days from Application Date) and Finish out the page. This will set the case to Application-E.

[Finish](#)
[Pages](#)
[Reports](#)
[New](#)
[Actions](#)
[Previous](#)
[Next](#)
[Cancel](#)

**Eligibility Determination Extension for [REDACTED]**

Name [REDACTED] Participant ID [REDACTED] Case Status [Application](#) Caseload Primary [REDACTED]

**1. Extension Information**

Eligibility Extension Agreement Date\* 03/20/2024

Agreed to Extend Eligibility Determination Until 06/29/2024

**Eligibility Extension Approval**

☒ Approved for Extension

Approved By Masley, Seth E.

Approved Date 3/20/2024

Reason ☐ Agency ☐ Participant ☒ Documentation

Reason(s) for Extension\*

Medical Documentation

## Other Notable Items:

- Scroll position maintained when navigating back to case search results from Case Management.
- Activities Due will transfer to new counselor when a case is transferred; Plan review activity due will now populate when a case status changes from Closed to Employed.

- Ability to edit Actual Service Description box functionality added.
- Various fixes for errors.
- 911 Calculation Corrections.