

Maryland State Department of Education  
**Division of Rehabilitation Services**  
**Blindness & Vision Services Video Transcript**

**[SOUND OF CHIMES]**

**FADE IN:** The MSDE logo appears on a white background and enlarges. It reads “Maryland State Department of Education. Equity and Excellence.” Then the DORS logo appears on the white background, two doors opening onto a bright yellow sunburst. The words “Division of Rehabilitation Services” appear on the screen a letter at a time.

**VISUAL:** CHRISTINA, a white woman with long dark hair pulled back from her face, wearing a black tunic with white embroidery around the neckline and holding a long white cane. She stands next to BRIAN, a white man with short dark hair, wearing a blue button-down shirt and khaki pants. They are speaking in front of a corporate office background. The video is open captioned.

**CHRISTINA:** Welcome to the Maryland State Department of Education’s Division of Rehabilitation Services, or DORS, Office for Blindness and Vision Services.

**VISUAL:** A blind black man talks on a smartphone while sitting at a table in a coffee shop. A laptop and his folded cane are on the table in front of him.

**CHRISTINA (Voice Over):** The Office for Blindness and Vision Services, or OBVS...

**VISUAL:** A blind black woman with short natural hair and a bright fuchsia blazer smiles broadly as she stands in the courtyard of a modern office building.

**CHRISTINA (V.O.):** offers programs and services for individuals whose...

**VISUAL:** Close up on an arm in a purple sweatshirt. The hand at the end of the arm is reading a Braille document.

**CHRISTINA (V.O.):** disability is vision loss or blindness.

**VISUAL:** A Middle Eastern man with a mustache works and wearing headphones types on a keyboard in a corporate cubicle. His monitor is turned off and a long white can leans against a file cabinet behind him.

**CHRISTINA (V.O.):** If you have vision loss or blindness...

**VISUAL:** A white man with hair pulled back in a ponytail sweeps the floor in the lobby of the Johns Hopkins Institute for Cell Engineering.

**CHRISTINA (V.O.):** and have challenges getting or keeping a job...

**VISUAL:** A black man wearing a white sweatshirt, sunglasses and a backpack walks out of a door labeled Shipping and Receiving holding a long black cane.

**CHRISTINA (V.O.):** or living independently...

**VISUAL:** Christina is onscreen, speaking in front of a hospital cafeteria background.

**CHRISTINA:** then DORS OBVS may be the choice for you.

**VISUAL:** Brian is onscreen, speaking in front of a bakery café background.

**BRIAN:** OBVS teachers, counselors and technical specialists...

**VISUAL:** An Asian woman with her long hair back in a French braid works with a Braille computer keyboard and display in an office as another Asian woman coaches her.

**BRIAN (V.O.):** are specially trained to help individuals...

**VISUAL:** A woman in a brown blazer presents to colleagues in a conference room.

**BRIAN (V.O.):** who are blind, vision impaired or deaf-blind.

**VISUAL:** Slide that reads “DORS OBVS offers four service areas.”

**BRIAN (V.O.):** OBVS offers four service areas:

**VISUAL:** A young blind woman wearing a safety helmet and eye protection on the floor of a factory with her supervisor. Over the image, the words: “1. Employment or Vocational Rehabilitation (VR).”

**BRIAN (V.O.):** Employment or vocational rehabilitation services, which help job seekers with disabilities become or stay employed.

**VISUAL:** Students walk between buildings on a busy college campus. Over the image, the words: “2. Transition Services.”

**BRIAN (V.O.):** Transition services for Students with Disabilities, which are activities that prepare students with disabilities to move from school to post-school life.

**VISUAL:** Two DORS rehabilitation counselors for the blind sit behind an exhibit table at a conference. Over the image, the words: “3. Independent Living Older Blind (ILOB).”

**BRIAN (V.O.):** OBVS also runs the Independent Living Older Blind, or ILOB, program.

**VISUAL:** Close up on the back of an elderly man using an electronic magnifier to read the newspaper.

**BRIAN (V.O.):** ILOB rehabilitation specialists teach people with vision loss...

**VISUAL:** Two DORS rehabilitation counselors for the blind explain DORS programs to a blind woman visiting their exhibit table at a conference.

**BRIAN (V.O.):** aged 55 and over, how to become independent in their homes and communities.

**VISUAL:** Grand Opening of the BEP Café in a government office building. Over the image, the words: “4. Maryland Business Enterprise Program (BEP).”

**BRIAN (V.O.):** And OBVS manages the Maryland Business Enterprise Program for the Blind, or BEP.

**VISUAL:** The empty dining room of a BEP-operated cafeteria.

**BRIAN (V.O.):** BEP prepares individuals whose disability is blindness to operate successful retail concession...

**VISUAL:** A shopper looks over the selection of snacks and candy at a BEP-operated convenience store in a government building.

**BRIAN (V.O.):** food service, and vending operations in federal and State facilities.

**VISUAL:** Christina sits at a small round table covered by a red table cloth, reading from her Braille script.

**CHRISTINA:** Examples of OBVS services may include: career guidance and exploration; assistive technology, or AT, such as screen reading software, magnifiers...

**VISUAL:** Close up on Christina's hands as she reads from her Braille script.

**CHRISTINA (V.O.):** and low-vision aids; career training or academic education; independent living skills training, such as safe cooking techniques...

**VISUAL:** Christina sits at the table reading from her Braille script.

**CHRISTINA:** and managing personal care and household tasks; Orientation and Mobility, or O and M, such as instruction in safe travel or use of a long, white cane; and job placement.

**VISUAL:** A young black man with long braids navigates his wheelchair down a hallway using a long white cane.

**BRIAN (V.O.):** These services are designed to address your unique needs.

**VISUAL:** Photo of Brian speaking in a conference room, wearing a business suit and tie.

**BRIAN (V.O.):** You can find more information about specialized services...

**VISUAL:** Screen shot of the home page of the DORS website. In the URL bar, the address [dors.maryland.gov](https://dors.maryland.gov) appears one character at a time as if being typed.

**BRIAN (V.O.):** by going to the DORS website and selecting...

**VISUAL:** Screen shot of the "Specialized Services" page of the DORS website.

**BRIAN (V.O.):** "Specialized Services".

**VISUAL:** Christina is onscreen, speaking in front of a computer classroom background.

**CHRISTINA:** Employment Services and Student Employment Services are subject to eligibility requirements.

**VISUAL:** A bearded multiracial man wearing glasses and a gingham shirt speaks to a woman with blond hair in an office.

**CHRISTINA (V.O.):** Your DORS counselor will explain more about eligibility for DORS services.

**VISUAL:** Brian is onscreen, speaking in front of a glass-fronted corporate office space background.

**BRIAN:** If you're eligible or qualify for OBVS, you will be contacted about next steps.

**VISUAL:** An older black woman with long curly graying hair counsels a student seen only from the back in her office.

**BRIAN (V.O.):** Please be aware that there may be a waiting list for some DORS services.

**VISUAL:** A multiracial blind woman wearing an earbud looks up information on her iPhone using haptic touch while in a business meeting.

**CHRISTINA (V.O.):** If that happens, you will be given information about programs and services...

**VISUAL:** A blind black woman with short natural hair and a bright fuchsia blazer navigates through the outside courtyard of a modern office building with a long white cane.

**CHRISTINA (V.O.):** that may be able to help you while you are on the waiting list.

**VISUAL:** A young black man reads a book using a CCTV enlarging text on a monitor.

**CHRISTINA (V.O.):** If you are currently working and are struggling to keep your employment...

**VISUAL:** The young blind woman wearing a safety helmet and eye protection works on her machine in the factory.

**CHRISTINA (V.O.):** because of vision loss or blindness, discussing reasonable accommodations...

**VISUAL:** A young black man in an Oriole's cap and holding a long white cane stands in a garage near a tall stack of wooden screw clamps.

**CHRISTINA (V.O.):** could be the answer to addressing those difficulties. So you should discuss this with your DORS counselor.

**VISUAL:** Brian is onscreen, speaking in front of a hallway background featuring vending machines.

**BRIAN:** Ready to get started?

**VISUAL:** Close up on hands typing on a keyboard whose keys are marked in Braille. Over the image, the words: "dors.maryland.gov"

**BRIAN (V.O.):** Go to dors dot Maryland dot gov...

**VISUAL:** Screen shot of the "Request DORS Services" form from the website.

**BRIAN (V.O.):** and select "Request DORS Services".

**VISUAL:** Close up on a black woman's fingers with red-manicured nails typing on a laptop.

**BRIAN (V.O.):** Scroll to the form and fill it out.

**VISUAL:** Christina onscreen, speaking in front of a women's clothing store background.

**CHRISTINA:** The form can be filled out by anyone – you, a family member, a service or a medical provider.

**VISUAL:** Two female DORS counselors sit behind a table at a transition fair in a community college gym. On their table are examples of low vision and blindness aids like talking clocks and white canes.

**CHRISTINA (V.O.):** Once the form is received, you'll be contacted via text, email, or letter and assigned to the appropriate staff. You'll receive a follow-up email or phone call to schedule your intake meeting.

**VISUAL:** Screen shot of the home page of the DORS website displayed on a laptop.

**CHRISTINA (V.O.):** You can find additional information about DORS services...

**VISUAL:** Web page displayed changes to the "Is DORS Right for Me" page.

**CHRISTINA (V.O.):** by selecting "Is DORS Right for Me?"

**VISUAL:** Christina and Brian are onscreen, speaking in front of a speaking in front of a corporate office background.

**BRIAN:** All the information on our website is accessible to people with disabilities.

**VISUAL:** A laptop scrolling "Welcome to DORS" in multiple languages, including ASL fingerspelling and Braille.

**BRIAN (V.O.):** The information on our website is also available in multiple languages.

**VISUAL:** Close up on the left column of the [dors.maryland.gov](http://dors.maryland.gov) home page. "Information About DORS in" becomes circled.

**BRIAN (V.O.):** Select "Information about DORS in..."

**VISUAL:** Screen shot of the "Recepción a DORS" Spanish-language page of the DORS website.

**BRIAN (V.O.):** and select your or the family's language.

**VISUAL:** Map of Maryland with pins in the DORS locations

**BRIAN (V.O.):** DORS OBVS is located in offices throughout Maryland.

**VISUAL:** Two photos: A young white woman with long blond hair navigates to the front door of a building using a long white cane. A young South Asian with her hair pulled back holds her long white cane in a hallway under a sign that reads Blind Industries & Services of Maryland. Over the image, a phone number: 866-614-4780.

**CHRISTINA (V.O.):** If you are interested in in more information, contact OBVS at 866-614-4780.

**VISUAL:** Screen shot of the home page of the DORS website. In the URL bar, the address [dors.maryland.gov](http://dors.maryland.gov) appears one character at a time as if being typed.

**CHRISTINA (V.O.):** Or find your local office by going to [dors.maryland.gov](http://dors.maryland.gov)...

**VISUAL:** Close up on the left column of the [dors.maryland.gov](http://dors.maryland.gov) home page. A large black arrow moves toward the "Request DORS Services" link.

**CHRISTINA (V.O.):** and select “Find my Local DORS Office.”

**VISUAL:** A slide reads **OBVS Office for Blindness & Vision Services. Phone: 866-614-4780. Web: dors.maryland.gov.**

**CHRISTINA (V.O.):** Again, that’s dors.maryland.gov.

**VISUAL:** The MSDE logo appears on a white background and enlarges. It reads “Maryland State Department of Education. Equity and Excellence.” Then the DORS logo appears on the white background, two doors opening onto a bright yellow sunburst. The words “Division of Rehabilitation Services” appear on the screen a letter at a time.

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**FADE OUT.**