# Maryland State Department of Education, Division of Rehabilitation Services (DORS) FACEBOOK POSTING POLICY



## WELCOME TO THE MARYLAND STATE DEPARTMENT of EDUCATION'S DIVISION of REHABILITATION SERVICES (MSDE DORS) FACEBOOK PAGE

DORS' Facebook page provides a forum for consumers, businesses, community rehabilitation programs, other stakeholders and the public to interact with DORS. If you would like to learn about DORS programs, please visit our Web site <a href="https://www.dors.maryland.gov">www.dors.maryland.gov</a>

If you have questions about DORS services, please contact us at: 410-554-9442 or 888-554-0334 toll free, Videophone: 443-798-2840, or email us at: dors@maryland.gov

#### WALL POSTS

DORS Public Affairs staff will post event, employment, and related information and activities on most business days. Additionally, page visitors are encouraged to share their thoughts, post jobs, give suggestions and offer feedback regarding DORS programs and business/employment opportunities.

#### **COMMENTS**

DORS aims to create an open discussion related to DORS services and encourages helpful and useful comments.

Please note that this is a moderated page, meaning that all comments will be reviewed for appropriate content. Please stay on topic and show respect to those who will read your comments.

Comments that do not directly relate to DORS, including abusive or vulgar language, spam, hate speech, personal attacks, or similar content will be considered off topic and may not be posted on this page. DORS reserves the right to determine which comments are acceptable and to remove unacceptable posts. We will however attempt to respond to legitimate questions and concerns regarding DORS' mission and services.

Be aware that the comments published on all parts of this page—even when the commenter identifies himself or herself as a DORS employee—are not to be considered official communications from MSDE DORS. And responses, by nature, have to be general.

If you have a specific question or concern about your specific situation, please contact your DORS counselor or local office, or the DORS Client Assistance Program at 410-554-9361/1-800-638-6243, cap.dors@maryland.gov.

### **PRIVACY**

Like e-mail, communication via government-related social networking Web sites is a public record. This means that both the posts of the employee administrator and any feedback by anyone will become part of the public record.

This is a public forum and any information provided in comments may be publicly available on Facebook and the privacy policies of Facebook apply. Please do not include personal details about a DORS case in your posts or comments. If you choose to post personal information, you do so at your own risk. DORS disclaims any liability for any loss or damage resulting from any comments posted on this page.

This forum may not be used for the submission of any claim, demand, informal or formal complaint, or any other form of legal and/or administrative notice or process, or for the exhaustion of any legal and/or administrative remedy.

For more on DORS policies, please visit our policy page.

http://www.dors.state.md.us/DORS/RehabResources/RSM.htm

#### LINKS/SOLICITATION

Links related to the wall/notes are allowed. Posting an off topic link or solicitations will result in your comment being REMOVED COMPLETELY.