

## **Maryland Rehabilitation Conference 2024**

Sponsored by Maryland Works in Partnership with the Division of Rehabilitation Services  
May 16 & 17, 2024  
Sheraton Baltimore North  
Towson, Maryland

### **INSIDE COVER - AD – MARYLAND WORKS**

#### **Maryland Works – Your Workforce Connection.**

A Statewide membership association that expands employment and business ownership opportunities for people with disabilities and other barriers to employment.

Scan the [QR code below](#) to learn about our memberships and programs:

- Provider Network
- Workforce Network
- Employment Works Program

Linked In: MARYLANDWORKS

Instagram: @MD\_WORKS\_INC

Facebook: MARYLAND WORKS

Website: [MDWorks.com](http://MDWorks.com)

### **PAGE 1: KEYNOTE SPEAKER**

#### **Walter L. Simmons, Founding President & CEO of Employ Prince George's, Inc. Executive Director, Prince George's County Workforce Development Board.**

Walter L. Simmons is the Founding President & CEO of Employ Prince George's, Inc. and the Executive Director of the Prince George's County Workforce Development Board. Walter partnered with Prince George's County Government and the Prince George's County Workforce Development Board to found Employ Prince George's and redesign the Prince George's County Public Workforce System in 2018. Walter is passionate about creating equitable access to economic success for people, businesses, and communities.

Along with founding Employ Prince George's, Walter led Employ Prince George's and the Prince George's County Workforce Development Board in creating America's first local workforce system operating as a free membership network, the Prince George's County American Job Center Community Network. Today, the Prince George's County American Job Center Community Network and Employ Prince George's have partnered with over 200 partners, served over 90,000 job seekers, assisted over 8,500 businesses, and helped over 15,000 Prince George's County residents secure employment.

Walter volunteers with multiple nonprofits in his spare time, including serving as the Chair of the Maryland Association of Nonprofit Organizations and IMPACTdmv. He is also a Member of the Board of Directors for the Bi-County Business Roundtable, the Maryland Chamber of Commerce, the National Association of Workforce Development Professionals, and the National Association of Workforce Boards.

In 2022 the National Association of Workforce Boards awarded Employ Prince George's and the Prince George's County Workforce Development Board as their 2022 WIOA Trailblazer, followed by the National Association of Workforce Development Professionals honoring Walter as their Workforce Development Professional of the Year in 2023. Walter has also been recognized twice as one of the

Maryland Daily Record's Most Admired CEOs, one of Maryland's Most Influential Professionals, and a Washington Business Journal 40 under 40.

## **PAGE 2: AD – NCIA**

### **NCIA. Established 1977. Changing Lives, One Person at a Time.**

Our Mission: NCIA is dedicated to empowering people with limited access to opportunities and resources to build fulfilling lives and stronger communities through unconditional support. NCIA has over 46 years of experience providing services for people with disabilities.

#### **Our Programs**

- **Community Living:** NCIA's Community Living program helps people live full and active lives in their community in homes and apartments throughout Baltimore County, Baltimore City and Laurel.
- **Day and Community-Based Services:** Provides community, facility-based programming for adults, age 21 and over, with intellectual and developmental disabilities. Programming is individualized to reflect each person's preferences and goals, as specified in their Person-Centered Plan (PCP). Services include Day Habilitation, Community Development Services, Job Development, Job Coaching, and Discovery. NCIA adheres to a person-centered approach, promoting job exploration, positive growth, connection, meaningful activities, and socially valued roles.
- **Individualized Employment:** Gain employment in competitive integrated settings in independent placements or on a work crew. NCIA provides job development, and job coaching supports.
- **Enhanced Community Living:** Providing Enhanced Community Living Supports throughout Baltimore County, Baltimore City, and Laurel. NCIA provides residential support to individuals who have a demonstrated history of severe behaviors, have extensive support needs, or have a court-ordered restriction.
- **Behavioral Respite:** Our highly skilled staff provide a homelike respite, helping people return to community-placed settings, with the primary purpose of reducing the frequency, intensity, and duration of challenging behaviors. The respite program also assists people in managing co-occurring mental health disorders.

Contact: Karen Johnson, Executive Director of Community Services

[Karen.Johnson@ncianet.org](mailto:Karen.Johnson@ncianet.org)

443.780.1379

[www.ncianet.org](http://www.ncianet.org) @ncia\_baltimore

## **PAGE 3: THURSDAY LUNCH SPEAKER**

### **Kris McElroy, Community Engagement Assistant, On Our Own of Maryland**

As a Community Engagement Assistant, Kris McElroy (he/they) supports the work of On Our Own of Maryland (OOOMD) through creating content and managing social media platforms, tabling community events for diverse audiences, and supporting the Refocus: Look Again public education campaign of the Anti-Stigma Project in various ways.

On Our Own of Maryland is a statewide, peer-operated behavioral health education and advocacy organization which promotes equality, justice, autonomy, and choice about life decisions for individuals with mental health and substance use needs. Prior to joining the OOOMD Team, Kris

worked as a human services professional and advocate supporting the needs of the disability community, LGBTQIA+ community, autistic community, and survivors of trauma and domestic violence.

Additionally, Kris continues to engage in various public speaking opportunities around the country on the topics of trauma, domestic violence, neurodiversity, disabilities, and behavioral health. Kris has a B.S in Psychology and a M.S. in Multidisciplinary Services. He lives in Howard County and loves spending time with his wife and daughter.

### **PAGE 3: FRIDAY LUNCH SPEAKER**

#### **Geoff Sanderson, Deputy State Superintendent, Office of Accountability, MSDE**

Geoff serves as the Deputy State Superintendent of Accountability for the Maryland State Department of Education. He previously served as the Chief Accountability Officer for the McKinney Independent School District in Texas, where he steered end-to-end operations across assessment, transportation, and information reporting divisions. In this capacity, he enabled equitable resource allocations across school sites by developing need-based funding models and ensured continuous grade-level success by redesigning the internal performance monitoring system.

Geoff has prior accountability leadership experience in Maryland, having served as the Associate Superintendent of Shared Accountability for the Montgomery County Public Schools. He completed his undergraduate degree in psychology at Texas Christian University, holds an advanced degree in school psychology from Trinity University, and earned professional certificates in educational leadership from the University of Rochester and Lamar University.

### **PAGE 4: AD – BENEDICTINE**

#### **Benedictine: Learning for Living**

**Community Services & Training Center:** Our goal is to empower people with disabilities through individualized employment opportunities. We believe all people have the right and responsibility to actively participate in their communities. We partner with area businesses and organizations to find meaningful employment for each person.

Our supported employment approach provides coaching and on-the-job support to help individuals thrive in any work environment. We work with job seekers in five counties: Caroline, Talbot, Dorchester, Queen Anne, and Kent.

Our services...

- Self-Advocacy
- Workplace Readiness
- Hospitality & Retail Training
- Employee Development Services
- Job Prep & Job Coaching
- Work-Based Learning Experiences
- Job Development & Placement

Contact us!

723 Goldsborough St. Suite A, Easton MD

410.690.8735

[www.benschool.org](http://www.benschool.org)

## **PAGE 5: FRIDAY LUNCH SPEAKER**

### **Raymond Torrean, Mobility Manager, Jerry's Mobility Vehicles & Services**

Ray Torrean became aware of DORS "well over 20 years ago" when he worked for Ride-Away, a provider of modified vehicles and adaptive equipment for people with disabilities and was a DORS vendor. "Who knew, later on, that I would need DORS services?!"

When he was asked to talk about his DORS experience, he said: "I think I have to pay it forward. DORS was there for me when I needed assistance, so I am happy to share my story."

Ray had experienced a stroke and gone through physical and occupational therapy when the hospital recommended DORS, but, he says, "it took a couple of years to be emotionally ready. And then I contacted DORS.

"I took employment classes, interest classes, learned interview techniques... what [the classes did] was that I could look at myself as differently-abled, and I came to look at myself in a new way. When I was in the classes, I didn't understand how the information would be useful, but it was! It helped me integrate the new me, to figure out what I could do, in a new world, which is after my stroke."

In a past career, Ray had been a lobbyist on Capitol Hill, "so everything I did was based around my ability to talk and be persuasive. When I went into sales, I used the same skill set. When I didn't have access to that, I thought I couldn't do anything anymore, like I was chopped in half. I was in a panic: 'Oh my gosh, I won't be able to work.' But time, experience, putting yourself out there, it all began to work."

Ray now works as a Mobility Manager for Jerry's Mobility Vehicles and Services. " My own disability experiences really changed how I work with special needs clients and their families. I tell people 'Don't give up hope.' I see people recover incredibly well. 'Keep on swimming,' as Dori says in Finding Nemo. And do contact DORS. DORS will help you move forward in ways that you won't know until years later."

## **PAGE 6: AD – TWINSIS**

### **Billing for Day and Employment Services in LTSS**

CIMS offers a comprehensive solution for managing your employment services in LTSS. The CIMS Financial module efficiently streamlines billing operations by adapting to diverse employment service models:

- Discovery Milestone 1: Milestone
- Discovery Milestone 2: Milestone
- Discovery Milestone 3: Milestone
- Job Development: Quarter Hour
- Co-worker Employment Supports: UPL
- Follow-Along Supports: Month
- On-going Job Supports: Quarter Hour
- Customized Self-Employment: Milestone

With our sophisticated Claims Builder, employment services go from Service Log to Claims in just one click, reducing manual effort and potential errors.

[TWINSIS-LLC.com](http://TWINSIS-LLC.com)

## **PAGES 7 & 9 – CHARITY EVENT**

### **Charity Event – Basket Raffles: Maryland Ravens, Inc.**

Each year, the Maryland Rehabilitation Conference selects a charity to support with an event at the Conference. Our 2024 recipient are the Maryland Ravens, Inc.

Founded in 1972 as the Baltimore Ravens, the organization began as an adaptive recreation program. Early on, the team was sponsored by The League (for People with Disabilities) and the Maryland Rehabilitation Center (predecessor to DORS Workforce & Technology Center).

In 1984, the program became a separate entity and acquired its own non-profit status in 1987 as Baltimore Ravens Wheelchair Basketball Club, Inc. In the late 1990s, the name was changed to Maryland Ravens, Inc., when some other Ravens flew into town.

The programs help people with and without disabilities build a sense of teamwork, cooperation, and community involvement. But these days, it isn't about winning in the competitive arena anymore (having won a national championship in 2006 and regaining the #1 ranking again in 2013). It's about teaching Maryland school students about physical disabilities, the importance of setting goals, being proactive, realizing their abilities, and working hard to accomplish their goals. In personal appearances around the state, the Maryland Ravens encourage students to "Roll Pass Adversity."

During these awareness presentations, each of the team members share their personal stories on success and how they have overcome their adversities. Ravens disabled participants stress the importance of education, recreation, and the importance of using one's abilities to enjoy life to its fullest. A culminating wheelchair basketball exhibition game against the faculty and students follows the oral presentations.

Each year, Maryland Ravens' athletes visit 20 or more schools, presenting to more than 7,000 spectators. Their involvement at local schools has a long-term effect on alleviating poverty, crime, and low self-esteem as they encourage audiences to expect more from themselves.

The Maryland Ravens seek contributions to help support their Abilities Awareness Program. Donations are tax deductible and provide opportunities for students, teachers, and parents to experience wheelchair athletes talk about and demonstrate overcoming challenges. Emphasizing there's no problem one cannot overcome... disabled or not.

## **PAGE 8: AD – HUMANIM**

### **Humanim: Human Purpose. Human Impact.**

Humanim's mission is to support and empower individuals who face social or economic challenges – by building pathways to economic equity, opportunity, and independence.

- Human Services
- Workforce Development
- Youth Services
- Social Enterprise

**About Humanim:** Humanim has almost a 50-year history of supporting and economically empowering individuals throughout the state of Maryland. Our organization was founded on the behalf that every human being has potential and that work is transformative, with the goal of creating economic equity and opportunity for individuals with disabilities and socio-economic challenges.

## Get Connected!

- Linked In: @humanim
- Twitter/X: @humanim
- Facebook: @humanim
- Vimeo: @humanim
- Instagram: @humanim
- [humanim.org](http://humanim.org)

## **PAGE 10: AD – VSP**

### **VSP: A LifeBridge Health Partner**

5607 Metro Drive  
Baltimore, MD 21215  
410-358-8200  
Fax: 410-358-8338  
[www.LifeBridgeHealth.org/vsp](http://www.LifeBridgeHealth.org/vsp)

## **Vocational Services**

- Training:
  - Work Readiness at LifeBridge Health – In-Person
  - Employee Development Services – Virtual
  - Contemporary Office Technology – In-Person
- Placement:
  - Job Development – In-Person
  - Job Retention – In-Person or Virtual

## **Pre-ETS Services**

- Career Exploration and Self-Advocacy:
  - Job Exploration/Counseling – In-Person or Virtual
  - Self-Advocacy – In-Person or Virtual
  - Explore Work – Virtual
- Training with Paid Internship:
  - Work-Based Learning Experiences – In-Person

## **PAGES 11 – RAFFLE BASKETS**

### **Raffle Baskets**

This year's Maryland Rehabilitation Conference fundraising campaign is a raffle of gift baskets filled with great items that individual DORS regions and other groups of DORS employees put together in a competition to create the most popular baskets, as determined by the number of raffle tickets they attract. Some of our exhibitors have also donated baskets to be raffled.

Exhibitor baskets will be on their respective exhibitors' tables. The rest of the baskets can be found on display in the Upper Level Hallway. To enter, simply purchase raffle tickets from the table near the baskets and drop those tickets into the ticket bags next to the baskets you would like to win.

The cost is only \$1 a ticket. All proceeds will go directly to the Maryland Ravens. Please visit the charity table in the Upper Level Hallway to purchase your tickets!

- Basket #1: "omg you are like so basic lol" donated by Region 2: Easton
- Basket #2: "DORS Headquarters Basket" donated by DORS Office of Administration & Financial Services (AFS)
- Basket #3: "Maryland Pride" donated by Office for Blindness & Vision Services (OBVS)
- Basket #4: "All Things Gardening" donated by Region 6: Montgomery County TY Unit
- Basket #5: " Relax, Rejuvenate & Revitalize" donated by Business Service Branch
- Basket #6: "Beachin' Good Times" donated by Eligibility Determination Unit (EDU)
- Basket #7: "ASL/Deaf Culture" donated by Deaf & Hard of Hearing Unit (DHHU)
- Basket #8: "Summer Lovin" donated by Region 6: Suitland
- Basket #9: "Treat Yourself" donated by Region 3: Baltimore City
- Basket #10: "Special Services Delivery" donated by Region 6: Lanham
- Basket #11: "Margarita Basket" donated by Ability2Access (at their booth)
- Basket #12: "Horticultural & Garden" donated by TALMAR (at their booth)
- Basket #13: "Grilling and Chilling" donated by Region 5: Bel Air/Elkton

## **PAGE 12: AD – JUST STALKING**

### Just Stalking: Maryland Resources

"Just Stalking" is just that, an organization to address the needs of victims, bystanders, & formal resource providers in Maryland who may need tangible tips, resources, & education. Many programs focus on domestic violence, sexual assault, & other assaults(s), or other crimes against just women. Our goal is to be more diverse, equitable, & inclusive, providing information to recognize behaviors during the two-week stalking threshold.

We provide professional & workplace-focused support.

- VICTIMS: Report surveillance, harassment, disruptions, job loss, & inability to maintain, & sustain gainful employment due to stalking.
- BYSTANDERS: Organizations report higher productivity costs, liability costs, & administrative costs
- due to stalking.
- FORMAL RESOURCES: Providers are not always versed on stalking, leaving them disadvantaged in providing appropriate support & services.
- ONE IN SIX: Professionals (17.3%) experience stalking as part of their professional life. No profession is at greater risk, nor is tenure a protective or inciting factor. (Jutasi & McEwan, 2021).
- STALKING LOG: We provide free detailed stalking logs for both victims & bystanders that are specific to the Maryland Stalking Law §3-802 requirements.
- NEIGHBORHOOD STALKING WATCH: This allows victims to upload information about the alleged stalker to notify coworkers & others about the suspect & to be on alert.

Visit our website: [juststalkingmdresources.org](http://juststalkingmdresources.org)

- Vimeo: @JustStalkingResources
- Facebook: @JustStalkingResources
- YouTube: @JustStalkingResources
- Pinterest: @JustStalkingResources
- Instagram: @JustStalkingMD
- X: @JustStalking\_X

## PAGES 13 & 15: AWARDS

The Awards: Here are the awards to be presented at this year's Maryland Rehabilitation Conference.

- **Mary E. Switzer Distinguished Service**

Mary Switzer was an administrator of RSA and a former NRA president. This award recognizes an individual for their continued efforts in advancing equal employment opportunities for people with disabilities. As did Mary Switzer, this awardee will have consistently shown employers what a person with a disability can do.

- **RC Thompson Hall of Fame Award**

The recipient of this award is an individual who has dedicated their career to the disability field. This person is a champion of rehabilitation and known throughout the community. The awardee will forever be linked with examples of excellent Maryland rehabilitation professionals.

- **Humanitarian Award**

A Humanitarian is a "person who looks to promote human welfare and social reform." Our award winner looks to remove environmental, legal and discriminatory barriers to persons with disabilities. This individual or organization supports the rights and benefits due to every citizen. This awardee significantly supports the mission and values of rehabilitation in Maryland.

- **Diversity Inclusion Award**

This individual or organization has displayed inclusion and diversity throughout their marketing and programming, using people-first language and positive images to promote high quality inclusive services for people with disabilities.

- **Innovation Award**

This individual or organization has displayed innovation and creativity in developing programs for people with disabilities. The recipient is a forward-thinker creating a bright future in the field of rehabilitation.

- **Inspiration Award**

This individual/organization has significantly contributed to the rehabilitation field with programming, planning and professional development. The recipient strives for high-quality services and is a lead motivator within the field, inspiring students entering the field as well as providing professional development to rehabilitation professionals.

- **Patrick McKenna Professional Award**

Presented to a DORS staff person who demonstrates a deep commitment to the agency's mission, values and vision. This recipient is dedicated to improving the lives of persons with disabilities by promoting and inspiring others to effectively and continuously serve and respect in the DORS community.

- **Excellence in Partnership Award**

Presented to a community partner that has demonstrated an outstanding record of working with DORS in assisting individuals with significant disabilities to achieve employment through the use of innovative practices and creativity.

- **Personal Achievement Award**

Presented to a former consumer of rehabilitation services who has overcome barriers to reach a remarkable degree of personal and economic independence.



- **Employer Leadership Award**  
Presented to a Maryland employer who has demonstrated remarkable leadership in promoting the employment, independence and economic self-sufficiency of individuals with disabilities.
- **Friends of WTC Joseph Mucha Award for Outstanding Achievement as a Business Operator**  
Presented to a former DORS consumer who has become successfully self-employed as a business operator and shows significant potential to maintain and expand the business operation.

## **PAGE 14: AD – VOMA**

VOMA Technologies & Training Inc.: Accessibility Solutions

VOMA Technologies & Training has been providing services for over 19 years for individuals with accessible needs. The Owner, Keith Austin has worked in computer technology and assistive technology field over 30 years with experience teaching in school systems, college level and working one-on-one with individuals. Mr. Austin received his Bachelor of Sciences Degree in Economics from UCLA in 1994. Mr. Austin was trained in Education and Vocational Evaluation, in which he received his Master's Degree from George Washington University in 2000.

VOMA Technologies & Training provides the following services:

- Assistive Technology Assessments
- Training:
  - Fusion
  - JAWS
  - Topaz EZ HD (20",24")
  - Clearview Plus Full HD (22", 24")
  - Ruby XL HD 5"
  - Optelec 10 HD Magnification/Speech
  - Omni Reader
  - Optelec Travellerr 13 HD
  - Onyx Deskset HD Video Magnifier
  - Merlin Elite Pro HD/OCR
  - DaVinci Pro HD/OCR
  - Voiceover with Apple Products (iPhones, iPads, Desktops, laptops)
  - Jsay
  - Smart pens
  - Dragon Professional
  - Other assistive technology software and hardware
  - ZoomText/ZoomText Keyboard
  - Openbook
  - Topaz EZ XL HD (20" ,22" ,24")
  - Topaz OCR 24" HD
  - Ruby 7 HD, 7
  - Clear Reader Plus and Advanced
  - Pearl Camera
  - Topaz Phd
  - Onyx OCR HD 24"
  - Transformer HD
  - Acrobat
  - Kurzweil 1000 and 3000
  - Fun with Typeability

- OrCam-Read and MyEyes
- Low vision assistive technology
- Talking Typer

VOMA will provide the proper training, tailored to each person's needs. If you have any questions, please don't hesitate to contact me.

Keith Austin  
 VOMA Technologies & Training  
 304 Matthews Circle  
 Milford, DE 19963  
 e-mail: [vomatech@msn.com](mailto:vomatech@msn.com)  
 571-338-0325/ Fax 302-422-3243

**PAGE 15: AD – MAT**

The technology you need for independence on the phone.

The Maryland Accessible Telecommunications (MAT) program offers a wide variety of equipment – from amplified phones to Captioned Telephones to tablets – to support your day-to-day communications.

Explore Our Equipment > Maryland Accessible Telecommunications Equipment Distribution Program

**PAGE 16: AD – LBPD**

Maryland State Library Agency, Library for the Blind & Print Disabled LBPD: Your Books. Delivered.

The Maryland State Library for the Blind and Print Disabled (LBPD) is a FREE service that provides accessible reading options to Marylanders with print disabilities.

- **Digital Talking Books:** Choose from over 120,000 Digital Talking Books and over 70 magazines in audio format. Books & magazines can be mailed or downloaded for FREE.
- **Braille & eBraille:** Choose from over 20,000 Braille book titles and over 30 magazines in Braille & electronic Braille formats. Books & magazines can be mailed or downloaded for free.
- **Assistive Technology:** LBPD provides assistive technology training, both one-on-one and through the Technology User Group (TUG), at no cost to library patrons.
- **Accessible Textbooks:** The Maryland Accessible Textbook program provides students enrolled in 2- and 4-year Maryland colleges access to college textbooks and other open educational resources in alternative formats at no cost.

**About Us:** LBPD was established in 1968 to provide accessible reading options to those unable to access standard print. The library provides popular fiction and nonfiction books and magazines in Braille/eBraille & Digital Audio at no cost. Materials are sent through the U.S Postal Service and are also available for direct download.

To qualify for service, applications must be completed and signed by a Certifying Authority.

**Who Qualifies?** Any Maryland resident who:

- Is blind or has a visual impairment that prevents the individual from reading standard print.
- Is unable to read standard print due to a severe organic reading disability.
- Is unable to read or use standard print material as a result of a physical limitation.

415 Park Avenue  
Baltimore, MD 21201  
410-230-2424  
800-964-9209  
[reference.desk@maryland.gov](mailto:reference.desk@maryland.gov)  
[lbpd.maryland.gov](http://lbpd.maryland.gov)

## **PAGES 17 - 31: CONFERENCE AGENDA**

Conference Agenda Including Workshop Sessions

### **Thursday, May 16**

#### **7:30-9:00 am**

- Registration – WEST FOYER
- Breakfast Buffet – FITZGERALD BALLROOM
- Exhibits – MAIN & WEST FOYERS, UPSTAIRS HALLWAY
- Charity Baskets to benefit Maryland Ravens – UPSTAIRS HALLWAY

#### **9:00-9:25 am**

- Welcome – FITZGERALD BALLROOM  
Kevin Armstrong (Maryland Works) & Erica Kneessi (DORS)
- State of Rehabilitation – FITZGERALD BALLROOM  
Jody Boone, Acting Assistant State Superintendent, Division of Rehabilitation Services

#### **9:25-10:15 am**

- Keynote Speaker – FITZGERALD BALLROOM  
Walter L. Simmons, Founding President & CEO of Employ Prince George's and Executive Director, PG County Workforce Development Board

#### **9:30-11:30 am**

- Beverage Service – NORTH FOYER

#### **10:15-10:30 am**

- Exhibits – MAIN & WEST FOYERS, UPSTAIRS HALLWAY
- Charity Baskets to benefit Maryland Ravens – UPSTAIRS HALLWAY

#### **10:30-11:45 pm – Concurrent Sessions #1**

##### **WARFIELD'S**

##### **Time Management & Organization**

Julie Boice, M.S.

This presentation describes different time management techniques that staff can find helpful. It will address setting priorities, reviewing planning tools, and managing stress.

##### **DUNCAN ROOM**

##### **Challenging Injustice & Constructing Co-Existence**

Jean-Michel Giraud, President & CEO, Friendship Place, and Sal Corbin, Training Coordinator, Behavioral Health System of Baltimore.

Please join us for a shared-learning session on racial equity. Fueled by a restorative approach, this interactive session invites participants to consider how racial identity impacts their support work and

how the fields of conflict transformation and racial justice inform one another. This workshop is ideal for workers in social change, psychologists, educators, and support/ recovery. Previous participation in an anti-racism training is not a prerequisite.

BURKE

### **To Disclose or Not to Disclose: Preparing Youth to Talk About Disability**

Dr. Ann Deschamps, Director, Mid-Atlantic ADA Center.

This session is all about talking to employers about disability. The presenter will offer resources and activities that vocational rehabilitation and youth service professionals can use to help young people become more effective self-advocates. What are the risks and benefits of disclosure? Does a person have to disclose disability in order to request an accommodation? What is an effective accommodation? Understanding the who, what, where, when, why, and how of disclosure and requesting a reasonable accommodation is often a first step for young adults with disabilities on the path to achieving successful outcomes.

GRASON

### **Thriving in the Field: A Guide to Self-Care and Effective Day Planning for Job Coaches**

Dr. Lisa Svidron-Stroup, Training Associate, TransCen Inc.

In this interactive workshop, we will dive into the difficulty of organization as an entry-level job coach. We understand that the early stages of your career can be both exciting and challenging, and our goal is to equip you with the tools you need to not only navigate the field but to thrive in it.

MCINTOSH

### **WHY Benefits Counseling + Partnership Plus (TTW) = Successful 26 for ALL**

Amy Wallish, Founder & CEO, and Karyn Stenzler, Community Work Incentive Coordinator (CWIC), Full Circle Employment Solutions.

We want to be successful. We want to be independent. We want to contribute to the community. Join us for this interactive session on why benefits counseling is important in the early stages of vocational rehabilitation and how Partnership Plus through the Ticket to Work (TTW) program can be successful for beneficiaries, VR counselors and employers.

#### **11:45 pm**

- Lunch – FITZGERALD BALLROOM

#### **12:25 – 1:10 pm**

- Lunchtime Speaker – FITZGERALD BALLROOM  
Kris McElroy, Community Engagement Assistant, On Our Own of Maryland

#### **1:15-1:30 pm**

- Exhibits – MAIN & WEST FOYERS, UPSTAIRS HALLWAY
- Charity Baskets to benefit Maryland Ravens – UPSTAIRS HALLWAY

#### **1:30 – 2:45 pm – Concurrent Sessions #2**

WARFIELD'S

### **Cultural Humility vs. Competence – An Opportunity to Learn and Grow in a Diverse Environment**

Leticia Nortey, Founder & Executive Director, and Anthony Domi, STEAM Director, Expanding Boundaries International (EBI).

This workshop is designed to provide a comprehensive understanding of cultural humility, dispel common misconceptions, and explore how it differs from cultural competence. Through hands-on

activities, group discussions, and real-world examples, we aim to illuminate the importance of cultural humility in the workplace and provide practical tools for its application.

#### DUNCAN ROOM

##### **Innovative Thinking Techniques & Tools for Success in Problem Solving (Part 1)**

Karen Jacobs, CEO, The Integrity Team, Inc.

This course will help you become a better problem solver. Through interactive discussions, Q&A, activities, and breakouts, participants will learn and practice techniques for critical thinking, effective decision making and becoming a more solution-focused leader. Participants will receive a framework of tools, their applications to support their utilization for themselves and their organization. Engaging adult learning techniques will be applied to encourage execution and exploration of strategic questioning that can lead to persuasive communication for success in addressing the complexity of today's work environment.

#### BURKE

##### **A Rising Tide Lifts All Boats: The Maryland Bridges Technical Assistance Center Support and Information**

Carlton Anne Cook Walker, MEd, JD, MBA, Director, Maryland Bridges Technical Assistance Center. Learn about the Maryland Bridges Technical Assistance Center, a resource that focuses on diverse blindness/low-vision stakeholders. Born in 2020 as the Free Maryland Bridges Transition Helpdesk for Blind/Low Vision Students, it provides a wealth of information and support to four stakeholder groups: transition-age students, families, educators, and community allies. In 2023, we grew into a Technical Assistance Center, expanding the high-quality services for which the "Bridges Helpdesk" has become synonymous. We continue to produce high-quality, accurate, and up-to-date resources with "in-the-field" evidence-based strategies to refine and expand secondary transition activities and opportunities for blind/low-vision students and their families.

#### GRASON

##### **It's a Jungle Out There: Successfully Navigating Students and Families to Positive Post-School Outcomes**

Rene Averitt-Sanzone, Executive Director, The Parents' Place of Maryland, and Jade Gingerich, Director of Employment and Transition Policy, Maryland Department of Disabilities.

Transition is vital for youth's success after school, but this can be challenging – multiple moving parts, partners, players – including families. How can you effectively support youth and families? How can you help move the student to the center of the journey versus a bystander? What tools can you provide them? How can you translate what they need to know into "plain English" vs government "speak?" What do we know works, what is required and why? This session will offer tools, strategies and knowledge for you to use to help them win both Jumanji and the Game of Life!

#### MCINTOSH

##### **Filling the Void – Meeting Needs of Employers Through Individualized Training and Ongoing Support**

John Katz, Program Director, and YaMarie Koroma, Program Coordinator, Sunflower Bakery.

The presentation will focus on the following steps:

- Crafting relationships with employers to gather information about needs for entry-level employees.
- Applying that information to instruction for hard- and soft-skill development.
- Focusing job services on jobs that foster opportunity for career advancement with those employers.
- Provide ongoing support to entry-level employees
- Continually monitoring with employees and employers and modifying support for each, as needed.

## **2:45 – 4:30 pm**

- Beverage Service – NORTH FOYER

## **2:45 – 3:15 pm**

- Exhibits – MAIN & WEST FOYERS, UPSTAIRS HALLWAY
- Charity Baskets to benefit Maryland Ravens – UPSTAIRS HALLWAY

## **3:15 – 4:30 pm – Concurrent Sessions #3**

### WARFIELD'S

#### **Motivational vs. Manipulative Interviewing: Keeping the Boundaries Real**

Sal Corbin, Training Coordinator, Maryland Harm Reduction Institute, Behavioral Health System of Baltimore.

Motivational Interviewing is a collaborative, person-centered counseling style to elicit and strengthen motivation for behavioral change and resolve ambivalence about that change. Often our attempts to support others can cross the line from motivational to manipulative. In other words, as supporters, sometimes our objectives for their recovery can taint or even replace theirs (clients/participants). Cultural considerations are often overlooked or unnoticed in these exchanges. Clients/participants are often encouraged to change according to systemic expectations without cultural considerations.

### DUNCAN ROOM

#### **Innovative Thinking Techniques & Tools for Success in Problem Solving (Part 2)**

Karen Jacobs, CEO, The Integrity Team, Inc.

This course will help you become a better problem solver. Through interactive discussions, Q&A, activities, and breakouts, participants will learn and practice techniques for critical thinking, effective decision making and becoming a more solution-focused leader. Participants will receive a framework of tools, their applications to support their utilization for themselves and their organization. Engaging adult learning techniques will be applied to encourage execution and exploration of strategic questioning that can lead to persuasive communication for success in addressing the complexity of today's work environment.

### BURKE

#### **Elevating the Norm: Converting Lesson Plans to Interactive Activities**

Juhi Narula, Youth Transitions Program Manager, and Qualik Ford, Rehabilitation Instructor, Blind Industries and Services of Maryland (BISM).

BISM will explain and emphasize the importance of interactive activities in the learning process. BISM Youth Programs (GLIDE, STAR, and Gold STAR) will be discussed in relation to the design and integration of these effective and powerful tools. We will describe and detail how an Interactive Learning Activity comes to life, from planning to implementation, and look at how the activity has a main goal with many ancillary benefits. The positive atmosphere created by an energetic activity will be felt firsthand as we do an Interactive Learning Activity together.

### GRASON

#### **A Family's Guide to Transition: Making the IEP Meeting Meaningful**

Molly Conner, Branch Chief, Performance Support & Technical Assistance, and Kelly Meissner, Family Support Services Specialist, Maryland State Department of Education.

The IEP meeting is the most essential annual touchpoint of a student's post-secondary transition journey. In this presentation, representatives from the Maryland State Department of Education will equip families, students, and service providers with the knowledge and essential questions to ask during an annual meeting to ensure appropriate post-secondary outcomes that are tailored to student need, strengths, and interests.

MCINTOSH

### **In Search of Peace and Quiet: Reducing Your Stress with Mindfulness**

Dr. Ann Deschamps, Director, Mid-Atlantic ADA Center.

Have you:

- Been experiencing stress, especially lately?
- Been looking for ways to help you relax?
- Heard about the benefits of mindfulness but don't know much about them?

In this session, participants will explore the concepts and techniques of mindfulness and their capacity to reduce stress, restore balance, and cultivate joy. Participants will learn the basics of meditation, the different ways to meditate (there really is no "wrong" way to do it!). Learn how to relieve stress, tame the voice in your head and make the connection between physical health and mindfulness techniques.

FITZGERALD BALLROOM

### **Bridging the Gap: Working with the Whole Person**

Erica Goldman, Community Integration Services Director, Humanim Inc.

One of the many responsibilities we have is to enhance the lives of the individuals that we work with. This can be done many ways and it usually includes the individual supported and the referral source. It doesn't stop there! Many times, we may not go beyond the individual and look at the "whole" person. How do we incorporate the "whole" person to make sure that they are fully supported? What encompasses the "whole" person? Learn how each person's circle can make sure that they are supported beyond what we see in front of us.

#### **5:30 – 8:30 pm**

- Social Event sponsored by Maryland Works – OFFSITE  
Barley's Backyard Uptown, 408 York Road, Towson, Maryland 21204  
Complimentary Appetizers and Finger Foods sponsored by Maryland Works. Full food and drinks menu available.

#### **Friday, May 17**

##### **7:30-9:00 am**

- Registration – WEST FOYER
- Breakfast Buffet – FITZGERALD BALLROOM
- Exhibits – MAIN & WEST FOYERS, UPSTAIRS HALLWAY
- Charity Baskets to benefit Maryland Ravens – UPSTAIRS HALLWAY

##### **9:00 – 11:00 am**

- Beverage Service – NORTH FOYER

#### **9:00 – 10:15 am – Concurrent Sessions #4**

WARFIELD'S

### **Maryland Accessible Telecommunications & Communication Facilitator Programs**

Kevin Steffy, Maryland Accessible Telecommunications (MAT) & Communication Facilitator (CF) Service Manager, and Jane Hager, MAT Specialist, Maryland Relay.

What MAT and CF have to offer for our clients with disabilities? We will discuss the telecommunications devices for each disability. Also, what the CF Services program can do for DeafBlind Marylanders.

## DUNCAN ROOM

### **Communicate with Charisma and Clarity to Get Results**

Rebecca Klein & Keith Scott, TALLsmall Productions.

Boost the odds the message you intend to communicate matches the one received by clearing out cluttered wording, becoming body language fluent and tuning into tone.

## BURKE

### **Resilience for Returning Citizens: Making the Barriers Bearable**

Sal Corbin, Training Coordinator, Maryland Harm Reduction Institute, Behavioral Health System of Baltimore.

Returning citizens are faced with barriers such as mental health diagnoses, addiction recovery, employment, education, and housing challenges, making the return to society discouraging. Our model assumes that every participant has employable gifts and valuable contributions to offer society. This requires educating the community and sometimes unorthodox thinking/ reframing of perceived barriers, particularly during social exchanges and job interviews. Presenter will share his own challenges in this work. Best practices are shared to create partnerships, achieve buy-in, and techniques for engaging the community at large.

## GRASON

### **From High School to Beyond: Assistive Technology in the Transition Process**

Lori Berrong, Executive Director, Assistive Technology Program, Maryland Department of Disabilities.

Exploring Maryland-based resources and planning options to ensure that every young adult has access to assistive technology (AT) when they leave high school. It's never too early to start the planning process!

## MCINTOSH

### **Creating Higher Education Experiences and Readiness (CHEER): A Collaborative Program Between ACPS and Allegany College**

Dr. Wendy M. Main, Special Education Supervisor and "Blueprint for Maryland's Future"

Implementation Coordinator, Allegany County Public Schools.

The ACPS Special Education Department has worked with Allegany College of Maryland to develop a total immersion program for students with disabilities in their senior year of high school on the campus of the college. CHEER students participate in virtual classes to complete all high school graduation requirements while also taking in-person courses at Allegany College of Maryland. An ACPS special education teacher and instructional assistant provide supervision and instruction while focusing on students' post-secondary goals. Students engage in campus activities including disabilities resources and mental health services. ACPS is pleased to support the second cohort of students in 2023-2024.

### **10:15-10:45 am**

- Exhibits – MAIN & WEST FOYERS, UPSTAIRS HALLWAY
- LAST CALL: Charity Baskets – UPSTAIRS HALLWAY

### **10:45-12:00 pm – Concurrent Sessions #5**

## WARFIELD'S

### **Talk, Text & Train! Innovation Teaching Technology and Creating Jobs**

Jane Hager, MAT Program Specialist, Maryland Department of Information Technology; Marguerite Woods, Senior Issues Division, National Federation of the Blind Maryland; Joanne Berman, Former Environmental Protection Agency attorney; Diane Ducharme, Senior Program and Sales, BlindShell USA; Vishnu Desai, Program Director, Marylanders Online.



Talk Text and Train is a pilot program teaching people who are blind details of blind oriented telecommunication technology so that they can become trainers to mentor other people who are blind AND become gainfully employed. The session will cover why TTT was created, it's goal, how it was implemented, the devices used, what we learned and where we're going. Technology is here to stay - technology trainers will have an ever evolving role in keeping the blind community fluent and up to date. This initiative aims to do just that!

#### DUNCAN ROOM

##### **Community Connections: Maryland High School Diploma Options for Adults**

Laura Ostrowski, GED Administrator™ & Adult High School Program Supervisor, and Echo Salisbury, Adult Education Program Specialist, Maryland Department of Labor.

Approximately 500,000 Maryland adults do not have a high school diploma. Maryland high school graduates display, on average, significantly higher earnings than their counterparts without a high school diploma, leading to improved life circumstances, more positive feelings, and noteworthy statewide economic impacts. During this presentation, we will provide information, resources and accommodations available about the three pathways leading an adult to a Maryland High School Diploma – GED®, NEDP®, and the Adult High School Program. In addition, we will discuss how the diploma pathways align with an equitable and inclusive workforce, in-demand skills training, and community connections.

#### BURKE

##### **FREE (Finally Realizing Everyone's Expectations)**

*Mark V. Smith, Motivational Speaker & Podcaster*

Too often, our society makes many people feel inferior and/or make us feel unaccepted. We seek to please them; versus focusing on pleasing ourselves. In the work that we all do, sometimes we are the BARRIER that prohibits allowing us and those we serve the ability to be FREE. This presentation is interactive and will resonate with everyone.

#### GRASON

##### **Unlocking the Ticket to Success: A Guide to Social Security Administration's Ticket to Work Program**

Douglas Allers, Disability Services Navigator, Anne Arundel Workforce Development (AAWDC). Explore the Ticket to Work program through an informative presentation that delves into its key aspects. A program of Social Security Administration, Ticket to Work offers a plethora of opportunities for individuals with disabilities on their journey toward employment and financial independence. Discover how the Ticket to Work program opens doors to vocational independence and career success while fostering a path to meaningful employment. Topics include understanding eligibility criteria, program benefits and services, and understanding how to partner with an Employment Network to build success for participants.

#### MCINTOSH

##### **The Maryland Youth Leadership Forum**

Danielle Bustos, Independent Living Specialist & Maryland Youth Leadership Forum Coordinator, Independence Now Inc.

The MD-Youth Leadership Forum is a summer program for high school juniors and seniors (15-21 years of age) with any disability. Around 30 students stay at Towson University for three days. They learn about self-advocacy, communication skills, disability/civil rights history, and how to create meaningful social interactions. Students meet their legislative representatives and learn to present legislative testimony. The program helps students advocate for themselves, learn to live independently and grow as individuals.

## **12:00 – 1:00 pm**

- Lunch – FITZGERALD BALLROOM
- Lunchtime Speakers – FITZGERALD BALLROOM  
Geoff Sanderson, Deputy State Superintendent, MSDE Office of Accountability  
Raymond Torrean, Mobility Manager, Jerry's Mobility Vehicles & Services

## **1:00 – 3:00 pm**

- Awards Presentations

## **Session & Conference Evaluations**

- <https://survey.alchemer.com/s3/7816043/2024-MRC-Session-Evaluations>

## **PAGE 18: AD – ITG**

ITG Accessibility Solutions Group

The Mid-Atlantic's supplier of Low Vision and Blindness equipment, software, and training since 1992.

2745 Hartland Road, Falls Church, VA 22043 USA  
1-703-698-8282

Our goal is to blend the ever-changing world of adaptive technology with the unique goals and needs of every one of our clients. Through our dedicated team of professionals, we can provide local product support, training, troubleshooting, and repairs.

We are very proud of our strategic partnerships with the following manufacturers:

- Freedom Scientific
- Optelec
- Humanware
- Orcam

## **PAGE 22: AD – ABILITY2ACCESS**

Ability 2 Access. Your source for:

- Braille NoteTakers and Displays
- Electronic Magnifiers
- Embossers
- Software
- And More!

Ability2Access is the authorized distributor of the following product lines:

- LVI
- Freedom Scientific
- Optelec
- HIMS
- HandyTech
- Irie-AT
- ViewPlus
- Hable
- Envision
- Patriot

- Tactonom
- LyriQ

For more information, contact us at [Julie@ability2access.com](mailto:Julie@ability2access.com) or call 540-639-9732.  
[www.ability2access.com](http://www.ability2access.com)

“Enabling Access Through Low Vision and Blindness Technology.”

**PAGE 22: AD – BEST BUDDIES**

Graphic: Three people wearing Best Buddies T-shirts.

Join us in building inclusive communities  
 Be a buddy. Be an employer. Be an advocate.

- **One-to-One Friendship** – Experience the joy of fostering one-to-one connections between people with and without disabilities through the Best Buddies Friendship Program.
- **Integrated Employment** – Participant? Employer? Be part of our Jobs Program! We secure meaningful jobs for individuals with intellectual and developmental disabilities (IDD).
- **Leadership Development** – Unlock your leadership potential! This program educates and equips individuals with and without IDD to become advocates, speakers, and community leaders, driving inclusivity.
- **Transitions** – What happens after high school? This program works to help students aged 14-21 identify and develop their career ambitions as they prepare to enter the workforce.

Learn more at [www.bestbuddies.org/maryland](http://www.bestbuddies.org/maryland).

**PAGE 24: AD – OBI**

Opportunity Builders, Inc. Building Inclusive Workplaces

Our mission is to support youth and adults with disabilities to experience full inclusion in their communities as they learn, work, and pursue their paths to personal success.

What’s New at OBI?

- OBI is now providing Pre-Employment Transition Services in addition to adult services and vocational rehabilitation.
- OBI provides Work-Based Learning Experiences (WBLEs) throughout Anne Arundel County.
- OBI specializes in supporting job seekers with autism, intellectual disabilities, and a wide range of other disabilities.
- OBI now supports individuals with short-term service needs, in addition to those in need of supported employment.

OBI is actively accepting referrals! Please send referral to: [DORSreferrals@obiworks.org](mailto:DORSreferrals@obiworks.org)

OBIworks.org  
 8855 Veterans Highway  
 Millersville, MD 21108  
 410-787-0700

## **PAGE 26: AD – GEOGRAPHIC SOLUTIONS**

Geographic Solutions. Stop by our Exhibit Booth at the Maryland Rehabilitation Conference 2024.

We've optimized our Vocational Rehabilitation Case Management Program (VOS Sapphire 22) modules with the following features:

- Program Intake and Eligibility
- Individual Plan for Employment
- Services Enrollment and Referrals
- Correspondence and Scheduling Tools
- Performance Reporting
- Mobile Case Management Accessibility

## **PAGE 28: AD – SPECTRUM SUPPORT**

What does living your best life look like? If it includes finding the right job for your needs...

Spectrum Support's personalized Employment Supports for people with developmental disabilities provides the tools, resources, and empowerment to help overcome systemic barriers and ensure confidence and success in the workforce.

Spectrum Support: <https://spectrum-support.org/employment-supports/>

## **PAGE 30: AD – INDEPENDENCE NOW**

Independence Now: We advocate and embody independence and equality for all people with disabilities.

Provides tools for people with disabilities to take charge of their lives.

### **OUR SERVICES:**

- Assistive Technology
- Benefits Counseling
- Independent Living Services
- Medicaid Case Management
- Maryland Youth Leadership Forum
- Ongoing Peer Support
- Pre-ETS

For more information:

- 12301 Columbia Pike, Suite 101, Silver Spring, MD 20902
- 301-277-2839
- [www.innow.org](http://www.innow.org)
- [info@innow.org](mailto:info@innow.org)

Office Hours:

- 8:30 am to 4:30 pm
- Monday through Friday

Ready to start your journey towards Independence? What are you waiting for? Call 301-277-2839.

## **PAGE 32: AD – MARYLAND EMPLOYMENT NETWORK**

Make Employment Work!

Maryland Employment Network: Proudly serving individuals living in the State of Maryland.

Use Social Security's work incentives and safety nets with support from the Maryland Employment Network to plan for your future.

- Job Development
- Career Counseling
- Ongoing Support
- Benefits Counseling

410-803-7184 1-855-384-2844

[Ticket2workmd.org](http://Ticket2workmd.org)

Facebook: @mdEmploymentNetwork

MD-EN proudly serves as a DORS Fee-for-Service Benefits Counseling Vendor (#521969439)

## **PAGE 33: EXHIBITORS**

Conference Exhibitors and Sponsors

- Ability2Access
- Benedictine
- Best Buddies International
- Coldwell Banker Realty
- Community College of Baltimore County
- Falcon Solutions LLC
- Geographic Solutions
- Humanim
- Independence Now
- Integration Technologies Group, Inc.
- Just Stalking: Maryland Resources
- Maryland Accessible Telecommunications
- Maryland Works
- APSE (Association of People Supporting Employment First)
- Maryland State Library for the Blind & Print Disabled
- NCIA (National Center on Institution & Alternatives)
- Opportunity Builders, Inc.
- PRIDE Industries
- Spectrum Support, Inc
- Talmar
- Telecommunications Access of Maryland
- The Maryland Employment Network
- VOMA Technologies & Training
- VSP/Sinai Hospital

## **PAGE 34: AD – VINCE BRUSIO**

Reliable. Resourceful. Real Estate. Coldwell Banker Realty.

Call for a FREE buyer consultation or comparative market analysis of your home. I specialize in your special needs.

Vince Brusio, Realtor.

Phone: 410-948-9857 (cell) 410-876-1666 (office)

Email: [vince.brusio@cbrealty.com](mailto:vince.brusio@cbrealty.com)

[Facebook.com/vince.brusio.cbrealty](https://www.facebook.com/vince.brusio.cbrealty)

## **PAGE 35: PLANNING COMMITTEE**

### **Planning Committee Members & Volunteers**

Maryland Works Coordinators: Kevin Armstrong & Jayda Hackett

DORS Staff Development: Erica Kneessi & Kristine Lindt

- Alicia Alcarese (DORS OBVS)
- Linda Andrews (DORS WTC)
- Lee Armstrong (DORS WTC)
- Alison Axelrod (DORS DHHU)
- Kyle Beeson (DORS HQ)
- Kelly Blake (DORS WTC)
- Jody Boone (DORS HQ)
- Audrey Brown (DORS OFS)
- Donetta Brown (DORS OFS)
- Alex Carvalho (Maryland Works)
- Chris Conklin (DORS EDU)
- Justin Creamer (DORS WTC)
- Alice Crowder (DORS OFS)
- Samantha DeFranco (DORS EDU)
- Kate Drake (DORS HQ)
- Janice Drakeford (DORS HQ)
- Bill Georg (DORS OBVS)
- Kerby Hill (DORS WTC)
- Tandra Hunter-Payne (DORS OBVS)
- Tim Kelly (DORS HQ)
- Brigitte Kent (DORS WTC)
- Beth Lash (DORS OFS)
- Donna Lettow (DORS HQ)
- Mary Manzoni (Maryland Works)
- Toni March (DORS OBVS)
- Jessi Markum (DORS HQ)
- Mindy Ober (DORS OFS)
- Tamla McDowell-Omodho (DORS HQ)
- Robin Miskelly (DORS WTC)
- Karen Mpanju (Maryland Works)
- Meagan Mulligan (Maryland Works)
- Darlene Peregoy (DORS HQ)
- Natayne Phipps-Whiting (Maryland Works)

- Sharon Plump (DORS OFS)
- Ann Reed (DORS Retiree)
- Kimberlee Schultz (DORS HQ)
- Patrice Sedgwick (DORS OFS)
- Javier Segovia (DORS OFS)
- Penelope Shook (DORS WTC)
- Jessica Sigai (DORS WTC)
- Joanne Smith (DORS OFS)
- Jen Spiker (Maryland Works)
- MaryLynn Swartz (DORS WTC)
- Shreya Vodapalli (DORS OFS)
- Stacey Watts (DORS OFS)
- Laura Wellmann (DORS WTC)
- Jake Wills (Maryland Works)
- Andrea Wilson (DORS OFS)

### **INSIDE BACK COVER - AD – CCBC**

Community College of Baltimore County  
Individuals With Disabilities: CASE SINGLE STEP

#### **CAREER CERTIFICATION**

- 90-hour Child Care Certificate
- Child Care Assistant
- Office Skills
- Professional Animal Workers (PAWS)
- Warehouse Technician
- Veterinary Assistant

#### **ACADEMIC AND GENERAL STUDIES**

- Everything from basic academic skills to humanities courses

#### **INDEPENDENT LIVING SKILLS**

- Learn to live on your own, including cooking & nutrition, money management and other soft skills
- Pre-employment readiness

#### **PARTNERSHIPS AND CONTRACTS**

- Customized contracts and training provided on campus or at partner sites

"The Arc Baltimore has partnered with Community College of Baltimore County for over 25 years in meeting the educational and enrichment needs of individuals supported by our agency. From Adult Basic Education classes to employment skills acquisition to creative enrichment, CCBC has been our go-to source for quality specialized classes that complement our agency's expertise. Their adjunct faculty are professional, caring, and knowledgeable--they have helped enrich the lives of individuals supported by The Arc." – Sly Bieler, Director of Operations, ARC of Baltimore

"Ella is working at PetSmart in Towson. In addition to cash register, she is also doing a lot with the animals they sell...fish, lizards, birds, small fuzzy animals. She is working pretty close to full time for them. I think Single Step helped her get and do this job." – Beth Clifford, Mother of Single Step Student Ella Williamson

For information regarding Continuing Education CASE, call 443.840.3262, email: [case@ccbcmd.edu](mailto:case@ccbcmd.edu).

## BACK COVER – VENUE MAP

### Maryland Rehabilitation Conference 2024 Rooms

#### First Level (also called Plaza Level):

- **West Foyer** – Registration, Accessibility, Exhibitors.  
Inside Conference Entrance.
- **Stairs to Second Level**  
Inside Conference Entrance to the left (when standing with back to entrance).
- **North Foyer** – Breakfast Buffets and Beverage Service.  
Hallway along the left wall beyond the West Foyer, running alongside Fitzgerald Ballroom.
- **FITZGERALD BALLROOM** – Welcome, Keynote and Lunch with Lunchtime Speakers.  
Large room beside North Foyer.
- **Restrooms, 1<sup>st</sup> Level**  
To the right of the Conference Entrance (when standing with back to entrance). First door on left is an office, then the restrooms.
- **Main Foyer** – Exhibitors.  
The long hallway to the right of the Conference Entrance that leads from the West Foyer to the Hotel Lobby.
- **WARFIELD'S** – Breakout sessions.  
To the right of the Conference Entrance along the Main Foyer. Heading away from the West Foyer, it's on the left past the Restrooms, the Lobby Bar and the Rain 903 Restaurant.
- **Elevators to Second Level**  
Follow Main Foyer to the Hotel Lobby. Follow the left wall opposite the Hotel Entrance (when standing with back to entrance) to the elevators.

#### Second Level:

- **DUNCAN ROOM** – Breakout sessions.
  - From the stairs: Directly across from the stairs.
  - From elevators: exit elevator, turn right at main hallway, follow main hallway to first branching hallway on left. Duncan Room is second room on right.
- **Duncan Room Hallway** – Charity Basket Raffle.  
Outside of Duncan Room.
- **Main Hallway** – Exhibitors.
  - From the stairs: Follow Duncan Room hallway to intersection with Main Hallway and turn right.
  - From elevators: exit elevator
- **GRASON ROOM** – Breakout sessions.
  - From the stairs: Follow Duncan Room hallway to intersection with Main Hallway, Grason Room is straight ahead.
  - From elevators: exit elevator, turn right at Main Hallway. On the right, pass the long wall of the Catering Office, the small Cole Room, then the doors to the Mcintosh and Burke breakout rooms. Grason Room is next. If you get to the jog right in the hallway, you've gone too far.
- **MCINTOSH ROOM** and **BURKE ROOM** – Breakout sessions.
  - From the stairs: Follow Duncan Room hallway to intersection with Main Hallway and turn right. Burke Room is on the left. Mcintosh Room is the next room on the left after BURKE.



- From elevators: exit elevator, turn right at Main Hallway. On the right, pass the long wall of the Catering Office, the small Cole Room, you'll reach the door to the MCINTOSH ROOM and then the BURKE ROOM. If you get to the jog right in the hallway, you've gone too far.
- **Restrooms, 2<sup>nd</sup> Level**
  - From the stairs: Follow Duncan Room hallway to intersection with Main Hallway and turn left.
  - From elevators: exit elevator, turn right at Main Hallway.
  - Either way, next step: follow Main Hallway – it will jog right and then left again. The two restroom doors are on the left.